AGREEMENT



Harvard University

and

Local 32BJ Service Employees International Union AFL-CIO

Effective November 16, 2016 - November 15, 2020

TABLE OF CONTENTS

ARTICLE	SUBJECT	<u>PAGE</u>
ARTICLE 1	EQUAL OPPORTUNITY	
ARTICLE 2	RECOGNITION	
ARTICLE 3	UNION MEMBERSHIP	
ARTICLE 4	CHECK-OFF	
ARTICLE 5	PROBATIONARY PERIOD	
ARTICLE 6		
	WAGES	
ARTICLE 7	OVERTIME AND PREMIUM	
A DOMESTICAL EL O	PAY	
ARTICLE 8	HOLIDAYS AND WINTER	
	RECESS	
ARTICLE 9	VACATIONS	
ARTICLE 10	BEREAVEMENT PAY	
ARTICLE 11	JURY DUTY	
ARTICLE 12	GROUP INSURANCE AND	
	PENSION BENEFITS	
ARTICLE 13	DISABILITY BENEFITS	
ARTICLE 14	UNIFORMS	
ARTICLE 15	WORKERS' COMPENSATION	
ARTICLE 16	NO DISCRIMINATION	
ARTICLE 17	WORK UNITS	
ARTICLE 18	SAFETY	
ARTICLE 19	MILITARY SERVICE	
ARTICLE 20	MANAGEMENT RIGHTS	
ARTICLE 21	WORKING OUT OF	
	CLASSIFICATION	
ARTICLE 22	STRIKES AND LOCKOUTS	
ARTICLE 23	SEPARABILITY OF CLAUSES	
ARTICLE 24	SHOP VISITATION	
ARTICLE 25	GRIEVANCE	
ARTICLE 26	ARBITRATION	

ARTICLE 27	PERSONAL ILLNESS OR
THE TOBE 27	INJURY
ARTICLE 28	LAYOFF
ARTICLE 29	SENIORITY AND JOB
ARTICLE 27	OPENINGS
ARTICLE 30	BULLETIN BOARDS
ARTICLE 31	CONTRACTED OUT WORK
	UNION LEAVE
ARTICLE 32	
ARTICLE 33	FULL TIME WORK
ARTICLE 34	STEWARDS
ARTICLE 35	IMMIGRATION
ARTICLE 36	CHILDCARE ALLOWANCE
	FUND
ARTICLE 37	MATERNITY/PATERNITY
	LEAVE
ARTICLE 38	TRAINING
ARTICLE 39	FAIR DAY'S WORK
ARTICLE 40	DURATION OF AGREEMENT
APPENDIX A	Benefits and Retirement Plans
SIDE LETTER A	Health Care Initiative
SIDE LETTER B	Side Letter B
SIDE LETTER C	General Evaluation Criteria
SIDE LETTER D	Policy on Extra Compensation
	for Furniture Moving
SIDE LETTER E	Side Letter E

Agreement made this 15th day of November, 2016 by and between The President and Fellows of Harvard College, their subsidiaries, their successors, and assigns, hereinafter called the "University" and Service Employees' International Union, Local 32BJ, AFL-CIO, hereinafter called the "Union". This agreement supersedes all previous Agreements, Side Letters, Letters of Understanding and other similar documents.

ARTICLE 1

EQUAL OPPORTUNITY

1.1 The Parties actively affirm their intent and desire to comply fully with their obligations under existing applicable laws relating to discrimination on the basis of race, color, religion, country of national origin, sex, age, sexual orientation, handicap or veteran status, and hereby agree to incorporate these obligations as a part of this Agreement.

ARTICLE 2

RECOGNITION

- 2.1 The University recognizes the Union as the exclusive representative for the purposes of collective bargaining for only those hourly paid employees of the University in the job classifications of Custodian, Assistant Crew Chief and Crew Chief.
- 2.2 The bargaining unit excludes faculty, staff, students, casuals and those covered by other bargaining units.
- 2.3 This Agreement does not apply to students attending the University who may, at the discretion of the University, be employed at any time to perform any work as a means of earning money to defray part of their expenses while studying at the University. Nothing contained in the Agreement shall restrict the amount of work which may be allotted to students while studying at the University.
- 2.4 The term "employee" when used herein shall refer to any of the employees covered by this Agreement.
 - a. Category A employees are defined as employees who are regularly scheduled to a work schedule of more than twenty (20) hours per week.
 - b. Category B employees are defined as employees who are regularly scheduled to a work schedule of twenty (20) hours or less per week.

ARTICLE 3

UNION MEMBERSHIP

- 3.1 As a condition of employment, all employees who are members of the union on the effective date of this Agreement shall remain members in good standing for the term of this Agreement, and all employees who shall after this date enter the bargaining unit covered by this Agreement shall on and after the thirtieth day following the beginning of their employment become and remain members of the Union in good standing.
- 3.2 For purposes of this Agreement, an employee shall be regarded as a member of the Union in good standing if the employee shall have tendered the periodic dues and the initiation fee uniformly required as a condition of acquiring or retaining membership.
- 3.3 The Union agrees that it will admit to membership all employees who apply for membership.
- 3.4 The University agrees to keep the Union informed of all employees added to or separated from the bargaining unit by sending to the Union weekly, a list of those hired, transferred and terminated. The list will include job classification, work area, shift and hours scheduled. Additionally, the University agrees to inform the Union on a weekly basis of any employee who has had a reduction in scheduled hours.

ARTICLE 4

CHECK-OFF

4.1 The University agrees that upon written authorization signed by each employee to deduct monthly from the earned wages and remit to the Local Union membership dues as set in accordance with the Constitution of the Union. The University further agrees upon such authorization to deduct the Initiation Fees and to remit same to the Union.

All such dues and initiation fees will be payable from the University to the Union not later than the last day of the month in which they are deducted.

- 4.2 The Union hereby certifies that the present amount of its membership dues has been fixed pursuant to the constitution and bylaws of the Union. In the event the amount of its dues is hereafter changed, the University will deduct the changed amount after receiving from the Union written notification thereof, signed by the Secretary-Treasurer of the Union.
- 4.3 The University agrees to deduct and transmit to the Union SEIU Cope, Property Services Civic Engagement Fund (PSCE), or any other authorized Political Action Fund contributions from the wages of those employees who voluntarily authorize such deductions in writing in accordance with applicable law. The union will furnish to the University the necessary authorization form.

- a. The University agrees to transmit these contributions to the Union no later than the end of the month immediately following the month in which the deductions were taken. The University shall not comingle these funds with dues payments and will remit them to the Union via check or separate ACH payment. These remittances shall be simultaneous with the dues deductions as provided in this Article, and these voluntary contributions, while not a condition of employment, shall be considered a payroll deduction for purposes of this Article.
- b. The employee's dues, COPE, Property Services Civic Engagement Fund (PSCE), or any other authorized Political Action Fund contributions shall remain in effect until such time as it is revoked in writing by the employee.

PROBATIONARY PERIOD

5.1 A new employee will be in a probationary status for ninety (90) calendar days from the date of employment. During this period, employment may be discontinued at the sole discretion of management.

ARTICLE 6

WAGES

6.1 Wages during the term of this agreement shall be paid as set forth below:

		Effective /16		l Effective /17		2 Effective	Increase 3			Effective /20
	Years of	Service .	Years of	Service	Years of	f Service	Years of	Service	Years of	Service
Classification	< 3 years	> 3 years	< 3 years	> 3 years	< 3 years	> 3 years	< 3 years	> 3 years	< 3 years	> 3 years
Custodian	\$ 21.29	\$ 21.87	\$ 21.99	\$ 22.57	\$ 22.69	\$ 23.27	\$ 23.39	\$ 23.97	\$ 24.09	\$ 24.67
Assistant Crew Chief	\$ 21.87	\$ 22.44	\$ 22.57	\$ 23.14	\$ 23.27	\$ 23.84	\$ 23.97	\$ 24.54	\$ 24.67	\$ 25.24
Crew Chief	\$ 23.01	\$ 23.60	\$ 23.71	\$ 24.30	\$ 24.41	\$ 25.00	\$ 25.11	\$ 25.70	\$ 25.81	\$ 26.40
Red Circle Rates										
Custodian	\$22	.44	\$23	.14	\$23	3.84	\$24	.54	\$25	.24
Custodian	\$22	.74	\$23	.44	\$24	1.14	\$24	.84	\$25	.54
Crew Chief/Custodian	\$23	.60								
Crew Chief/Custodian	\$23	.74		8#### EAR						

ARTICLE 7

OVERTIME AND PREMIUM PAY

- 7.1 Overtime shall be paid at the rate of time and one-half the employee's regular rate for all hours actually worked in excess of eight hours in one day or in excess of 40 hours in any one work week or on a sixth consecutive day.
- 7.2 The normal full-time workweek shall be five (5) days of eight (8) hours work beginning at 12:01 a.m. Overtime work may be scheduled at any time on a reasonable basis. Payroll calculations are made on the basis of a workweek beginning at 12:01 a.m. on Sunday and ending 12:00 a.m. on Saturday. The payroll day runs from midnight to midnight.
- 7.3 The Parties agree that overtime within each work unit shall be distributed as equitably as possible, consistent with the work to be done. To that end, when overtime hours are available they shall be offered to the qualified employees, as defined in the General Evaluation Criteria in Side Letter C, within the designated operational group in a rotating manner based on seniority. Employees not qualified to do the available overtime work will not be eligible for such work. In the event no qualified employee within the designated operational group is available, such work will be assigned to a qualified employee outside the operational group.
- 7.4 In instances when the University has two (2) days or less notice for planning overtime hours, such overtime assignments will not be subject to the list process described herein.
- 7.5 If an employee refuses overtime pursuant to the above process three (3) times during a quarter, that employee will be removed from the overtime list for the remainder of that quarter. The overtime list will be reset each quarter to include those employees dropped from the list. Employees may also opt out of the overtime list process at any time, and can be reinstated upon quarterly reset of the list.
- 7.6 Each operational group shall maintain an overtime list, updated quarterly, that shall be conspicuously posted. The Union representative may review the list upon reasonable notice to the University.
- 7.7 The parties agree that the purpose of designating operational groups is to facilitate the equitable distribution of overtime consistent with the operational needs of the University. To that end, the parties having reached an agreement on a full list of the designated operational groups prior to the effective date of this Agreement, the University shall not increase the number of such groups by more than ten percent (10%) in any subsequent contract year without the consent of the Union, such consent not to be unreasonably withheld.
- 7.8 Shift Differential: A \$1.25 per hour premium will be paid to an employee who is assigned to work on a shift that begins between 10 p.m. and 2 a.m. A \$1.00 per hour premium will be paid to an employee for time worked performing Furniture Moving as set forth in the Side letter D, Policy on Extra Compensation for Furniture Moving.

- 7.9 Minimum Call-in: Employees called in outside of their regular shift for an assignment that is not contiguous to their normal shift will be paid a minimum of 4 hours pay. If the call-in is contiguous to their shift, they will be paid for actual hours worked.
- 7.10 There will be no pyramiding of overtime pay, holiday pay, or premium pay.
- 7.11 Employees regularly scheduled to work on days that the University closes due to an emergency and are directed by the University not to report to work shall be paid for the day(s) at their regular hourly rate.

HOLIDAYS AND WINTER RECESS

- All employees will have the following holidays off without loss of pay provided the holiday falls on a regular scheduled work day: New Year's Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving, Day after Thanksgiving, Christmas, and Martin Luther King Day. It is understood that the University has the right to use a substitute day for a holiday in order to meet the University's operating requirements.
- 8.2 Employees who are to receive holiday pay must work their full scheduled working day before and working day after the holiday and must have worked during the holiday week unless on excused leave. If an employee is sick the day before or the day after a holiday they will receive the holiday pay only if they provide acceptable medical documentation verifying the illness.
- 8.3 The rate of pay for each of the above holidays will be one fifth (1/5) of the total regularly scheduled weekly hours.
- 8.4 Those employees required to work on a holiday which falls on a regularly scheduled work day shall receive time and one-half of their base hourly rate for each hour worked on the holiday. In addition, the employee shall receive, in lieu of the holiday time off, a rate of pay equal to one fifth (1/5) of the total regularly scheduled weekly hours.

In instances when it is necessary to assign employees to work on a holiday which is not part of their regularly-scheduled work hours, hours shall be offered pursuant to the provisions for overtime distribution in Article VII Overtime and Premium pay. Such hours shall be posted in the same way as overtime hours are posted, as specified in Article 7.

8.5 When a recognized holiday falls on a Sunday, the following Monday will be recognized as the holiday. When a recognized holiday falls on a Saturday, the previous Friday will be recognized as the holiday. For all administrative purposes, a holiday shall be determined to occur on the day that it is actually observed.

- 8.6 An employee who is sick or on vacation on a holiday receives regular holiday pay for that day, and the day is not subtracted from the total number of sick pay or vacation days s/he is entitled to.
- 8.7 Winter Recess: Whenever the period between Christmas Day and New Year's Day is declared and observed by the University as time off with pay, employees who are required to work during such period shall be granted compensatory time off with pay at a time mutually agreed upon by the employee and the supervisor within the contract year as the winter recess.

VACATIONS

9.1 All employees will accrue vacation pay monthly in accordance with the schedule listed below and employees shall be eligible to use accrued vacation upon accrual.

Employee Vacation Schedule				
Years of Continuous Service	Vacation Weeks			
1	2			
5	3			
10	4			

Vacation pay will be based on the employee's normally scheduled workweek and shall be cumulative to a maximum of twenty (20) days for employees with less than ten (10) years of service and to a maximum of twenty-five (25) day for employees with ten (10) or more years of service. With prior management approval, an employee may:

a. Receive vacation pay in lieu of time off in accordance with the schedule below:

Length of	Vacation		Options	
Service	Time	Use	Carry Over	Sell
	2 Weeks	2	0	0
1 Years	2 Weeks	1	1	0
	2 Weeks	1	0	1
	3 Weeks	3	0	0
	3 Weeks	2	1	0
5 Years	3 Weeks	2	0	1

	3 Weeks	1	1	1
	3 Weeks	1	2	0
	3 Weeks	1	0	2
	4 Weeks	4	0	0
	4 Weeks	3	1	0
	4 Weeks	3	0	1
10.77	4 Weeks	2	2	0
10 Years	4 Weeks	2	0	2
	4 Weeks	2	1	1
	4 Weeks	1	2	1
	4 Weeks	1	1	2

9.2 Bonus Vacation Time:

For the term of this agreement, employees who have twenty-five (25) or more years of service shall receive payment equal to four (4) weeks of their regular straight time pay. This provision shall not apply to any employee who has previously received any bonus vacation designed to recognize service of 25 years or more, as provided in any prior collective bargaining agreement.

All bonus vacation time will be paid to the employee at the end of the contract year unless otherwise requested. Employees who wish to use bonus vacation as time off must provide reasonable notice to management. Bonus vacation time earned for 25 year service recognition may be spread over a five-year period.

All carry over provisions are subject to the terms set forth in Article 9.

All vacation time, regular or bonus, shall be scheduled solely at the discretion of management. Vacation requests shall not be arbitrarily or capriciously denied.

9.3 The University shall provide all employees with a monthly accounting of their vacation accrual.

ARTICLE 10

BEREAVEMENT PAY

10.1 In the event of a death in an employee's immediate family (father, mother, sister, brother, child, partner/spouse, grandparents) the employee may be granted up to the next three (3) succeeding days off as

an excused absence. The employee may be reimbursed for any time necessarily lost (up to 3 days) from the employee's regular schedule as a result of such absence.

ARTICLE 11

JURY DUTY

11.1 Any employee who is required to report for jury service on the day and during the hours which the employee is scheduled to work shall be paid the difference between the amount received for the jury service and the amount the employee would have earned working a regularly scheduled day at the straight time rate.

In order to receive such pay from the University, the employee must furnish evidence from the court of such service and the amount paid by the court.

ARTICLE 12

GROUP INSURANCE AND PENSION BENEFITS

12.1 The Group Insurance and Pension Benefits shall be as set forth in Appendix A.

ARTICLE 13

DISABILITY BENEFITS

- 13.1 An employee who has completed at least three (3) months of continuous service and who has been absent from work more than ten (10) consecutive days due to a serious, non-work related illness or injury, is eligible to apply for Short Term Disability benefits. Once approved, an employee with less than seven (7) years of regular service will be paid seventy percent (75%) of his/her regularly scheduled weekly wage for a period not to exceed a maximum total of six (6) months; an employee with seven (7) or more years of regular University service will be paid one hundred percent (100%) of his/her regularly scheduled weekly wage. The parties agree that there shall be a timely processing of benefits to employees who are unable to work due to disability and which facilitates their return to work at the earliest time through appropriate case management. Employees should contact the University's Disability Claims Unit and/or their respective Human Resources personnel regarding the processing of claims.
- 13.2 Employees who have elected the Long Term Disability benefit should apply for those benefits if the illness or injury will require an absence longer than six (6) months.
- 13.3 In cases of absence from work when an employee suffers an injury for which s/he is receiving compensation under the Worker' Compensation Act, the employee is not entitled to sick pay or Short Term Disability benefits under the University's plan.

- 13.4 In cases of absence from work when an employee unable to work due to an injury which occurred while employed elsewhere and for which s/he is receiving compensation is or has been provided under the Worker's Compensation Act, the employee is not entitled to sick pay or Short Term Disability benefits under the University's plan.
- 13.5 Employees who have filed a worker's compensation claim shall be eligible to use any available sick leave or Short Term Disability for which the employee qualifies if the claim has been denied.

UNIFORMS

14.1 Where required uniforms shall be worn as a condition of employment. Such uniforms shall be furnished by the University. Adequate foul weather gear shall be provided by the University as needed. The University will pay an initial allowance of \$45 for safety shoes where required by management. The parties agree to form a Joint Labor Management Committee to review uniform issues during the life of this Agreement.

ARTICLE 15

WORKERS' COMPENSATION

- 15.1 The University agrees to cover the employees under the Massachusetts Workers' Compensation Law on a non-contributory basis, whether or not such coverage is mandatory. In all cases where an on the job injury has been established a supplemental amount will be added to the statutory requirement so as to provide a total equal to the current weekly wage for the first three (3) weeks. An affected employee will receive three quarters of the weekly wage thereafter.
- Employees who have filed a worker's compensation claim shall be eligible to use any available sick leave or Short Term Disability for which the employee qualifies if the claim has been denied.

ARTICLE 16

NO DISCRIMINATION

16.1 There shall be no discrimination against any present or future employee as prescribed by State and/or Federal Law.

ARTICLE 17

WORK UNITS

17.1 The following autonomous Work Units have been established based upon functional internal customer groupings:

Faculty of Arts and Sciences - Undergraduate Houses

Faculty of Arts and Sciences - Athletics

Faculty of Arts and Sciences - Labs and Museums

Faculty of Arts and Sciences - Main Yard

Faculty of Arts and Sciences - North Yard

Harvard Divinity School

Harvard Law School

Harvard Art Museums

Harvard Medical School

Harvard Real Estate Services

Harvard School of Public Health

Other University Departments

Radcliffe Institute

School of Engineering and Applied Sciences

Harvard Graduate School of Design

Harvard University Housing

Harvard Arboretum (custodial employees only)

Harvard Kennedy School of Government

Each Work Unit shall be considered separate for all applications of this collective bargaining agreement unless otherwise provided.

The University reserves its right to amend the structure of these separate Work Units based upon changes in internal customer groupings.

ARTICLE 18

SAFETY

18.1 The University will provide and maintain such safety and sanitary conditions as are necessary to protect and preserve the health and welfare of its employees.

ARTICLE 19

MILITARY SERVICE

19.1 An employee who is drafted for military service, or volunteers for service in any branch of the armed forces of the United States, shall, upon completion of such service with an honorable discharge, be

reinstated to the employee's former position in accordance with the applicable laws regulating such matter. In the event that it becomes necessary to lay-off another employee in order to reinstate such an employee returning from military service, such lay-off shall follow the seniority principles and shall not constitute a grievance under this Agreement. The employee laid off shall be entitled to reasonable notice.

ARTICLE 20

MANAGEMENT RIGHTS

20.1 Except as expressly modified or restricted by a specific provision of this Agreement all statutory and inherent managerial rights, prerogatives and functions are retained and vested exclusively with the University including but not limited to the right to plan, control and direct operations; determine the number of employees to be employed; hire, promote and transfer employees; determine their qualifications and direct their work; set standards for job performance, and determine services to be performed; to determine the hours of work and shifts to be worked; to reprimand, suspend, discharge or otherwise discipline employees for just cause; to use independent contractors to perform work or services; to sub-contract, contract out, close down operations or any part thereof and to take whatever action is necessary to determine, manage and fulfill the mission of the University and it's support services. The University's failure to exercise any right, prerogative or action hereby resolved to it or the University's exercise of any such right, prerogative or function or preclude it from exercising the same in some other way not in conflict with the express provision of this Agreement.

ARTICLE 21

WORKING OUT OF CLASSIFICATION

20.1 While specific transfer rights are governed by the provisions of the respective Work Unit agreements, as a general principle any employee temporarily transferred from one job classification or wage category to another shall receive the rate of pay applicable to the new classification or category. Such employee shall further be entitled to work only the scheduled hours of the job to which he/she has been transferred.

Any transfer that is, or intended to be, more than 120 days duration shall be governed by the provisions of Article 29, but this shall not apply to coverage for leaves of absence.

20.2 Where a custodian is specifically designated by management to function as a temporary Assistant Crew Chief or Crew Chief for an entire shift due to the absence of the regular Assistant Crew Chief or Crew Chief, s/he shall be paid the hourly rate set forth in Article 6 for that classification for each day s/he is assigned and performs such duties. No upgrades shall apply when only the custodial duties of the absent Assistant Crew Chief or Crew Chief are assigned to a custodian. This does not require that

management designate a temporary Assistant Crew Chief or Crew Chief where management does not feel it is necessary.

ARTICLE 22

STRIKES AND LOCKOUTS

22.1 During the life of this agreement, there shall be no strikes, walkouts, stoppages of work, sit-downs, slowdowns, boycotts, picketing or any other direct or indirect interference with the University's operations. Any employee who violates this Article shall be subject to disciplinary action including discharge. The University agrees that there shall be no lockouts during the life of this Agreement.

ARTICLE 23

SEPARABILITY OF CLAUSES

23.1 If any State or Federal law or any court or administrative decision, order or ruling shall be in conflict with any provision of this Agreement, the provision or provisions so affected shall be made to conform to such law, decision, order or ruling, but in all other respects this Agreement shall continue in full force and effect as written.

ARTICLE 24

SHOP VISITATION

24.1 Union representatives shall, at all times, be permitted to confer with employees in the service of the University, provided it does not interrupt or interfere with the University's operation. The Union recognizes that work under this Agreement is sometimes performed in buildings under control of University customers and in buildings requiring security clearances. In such cases, the Union agrees to make arrangements for conferences with employees so as not to interfere with the operations of the building in question and the University agrees to cooperate with the union, when advised of the visit in advance, in making these conferences in a reasonable manner.

ARTICLE 25

GRIEVANCES

25.1 The purpose of this Article is to establish a procedure for the settlement of grievances which involve the interpretation and application of a specific provision of this Agreement. All such grievances will be handled as provided in this Article. Matters raised that the parties agree do not involve the

interpretation and application of a specific provision of the Agreement shall be referred to the parties' joint labor-management committee or other parties as necessary.

- 25.2 No grievance shall be considered under the grievance procedure unless it is presented as provided therein with reasonable promptness after the circumstances giving rise to the grievance first occurred. A grievance will be considered settled on the basis of the last answer given. If a grievance is once settled in any of the following steps, it shall be considered closed and shall not thereafter be subject to the grievance procedure or to arbitration hereunder.
- Step 1. Within 21 days from the date on which the grievant and/or the Union knew or should have reasonably known of the matter or action giving rise to the grievance, the aggrieved employee, either with or without a Union representative, shall first take up the matter with the immediate supervisor. The grievance of the employee may be adjusted in a manner not inconsistent with the terms of this Agreement, provided that the Union representative has been given an opportunity to be present.

If the matter is not satisfactorily settled as a result of their discussion, the Union representative, shall submit the written grievance to the same immediate supervisor who shall add an answer in writing and send the grievance to the Human Resources Manager with a copy to the Union. If the grievance concerns discharge or discipline of an employee, the grievance must also be signed by the employee involved in order to advance beyond Step 2.

- Step 2. Within one (1) week after the written grievance is received by the Human Resources Manager, but not more than ten (10) days after it is submitted to the supervisor in Step 1, the Human Resources Manager (or a representative) shall meet with the Union representative after which an answer in writing shall be submitted to the Union within one (1) week.
- Step 3. If no satisfactory settlement is reached in Step 2, the Union may submit the grievance to the Director of Labor Relations or designated representative, who shall meet with the Chief Steward and a Business agent within one (1) week after submission and shall give an answer in writing to the Union within one (1) week after such meeting.
- 25.3 If the nature of the grievance makes it appropriate, the written grievance may be submitted directly by the Union to the Director of Labor Relations or by the Director of Labor Relations to the Union. The procedure set forth in the preceding paragraph shall apply.

ARTICLE 26

ARBITRATION

26.1 If a grievance involving the interpretation and application of a specific provision of this Agreement has not been settled after being fully processed through the grievance procedure set forth in Article 24, then either party may submit such grievance to arbitration by giving written notice thereof to

the other not later than two (2) weeks after the completion of Step 3. The grievance shall be considered as having been settled in Step 3, unless it is so submitted to arbitration within such time limits.

- 26.2 The choice of arbitrators shall be by agreement of the parties. However, if such agreement has not been reached within one (1) week after the receipt of such written notice submitting the grievance to arbitration, the grievance may be referred by either party to the American Arbitration Association for the selection of an arbitrator in accordance with the rules, then obtaining, of said Association applicable to labor arbitration. Any arbitration hereunder shall be conducted in accordance with such rules, subject to the provisions of this Agreement. The parties shall share equally in the compensation and expenses of the arbitrator. The award of the arbitrator on any grievance properly submitted hereunder shall be final and binding upon the parties.
- 26.3 Each grievance shall be separately processed in any arbitration proceeding under this Article.
- 26.4 There shall be no right to arbitration to obtain, and no arbitrator shall have any power to award or determine, any change in, modification or alteration of, addition to, or subtraction from, any of the terms of this Agreement.

ARTICLE 27

PERSONAL ILLNESS OR INJURY

27.1 All employees shall become eligible for paid sick leave within a contract year, as follows:

Less than Three Years of Service

Six (6) days or forty (40) hours per year, whichever is greater

Three Years of Service or More

Twelve (12) days per year

- 27.2 This leave will be awarded and evaluated annually on the contract year. New employees will receive an advance of their first year's six (6) sick days or forty (40) hours upon hire that will be available for use following their probationary period.
- 27.3 Employees may use earned leave to care for their dependents, spouse, parent, or parent of a spouse in accordance with applicable laws. All unused sick leave shall be carried over to the next contract year. Sick leave shall be cumulative to a maximum of twenty-four days (24) at any one time. Nothing in this Article shall be interpreted so as to provide lesser benefits and protections than afforded by applicable laws.

27.4 Sick Leave Minimization Incentive Pilot Program

- a. For employees with one (1) or more years of service, extra vacation incentive days will be awarded for minimal sick time use in accordance with the table below. Extra vacation incentive days will be subject to the provisions of Article 9.
- b. The University will evaluate the overall effectiveness of this program at the conclusion of each contract year. The University reserves the sole right to discontinue this pilot program for any reason. In the event the University chooses to discontinue this program, at least seven (7) days advance written notice will be provided to the Union.

If	Then			
Years of Service	Annual Sick Leave Days	Sick Days Used	Vacation / Incentive Days Added	
	6	0	2	
0 to 3	6	1	1	
	12	0	3	
	12	1	2	
Over 3	12	2	1	

- 27.5 Reasonable proof of illness or injury may be required as a condition for the payment of sick pay in cases of extended absence of at least three (3) days, or when circumstances indicate possible abuse of sick pay.
- 27.6 The University shall respond to employee requests for leave to a) care for an employee's newborn, newly adopted or newly placed foster child, b) care for an employee's child, spouse, or parent who has serious health conditions, c) deal with an employee's own serious health condition which makes the employee unable to perform the essential elements of his/her job, or d) deal with any other condition covered by the Family and Medical Leave Act of 1993, in a manner consistent with the provisions of the Act.

- 27.7 To be eligible for such leaves an employee must have completed his/her probationary period and must be eligible for University benefits. These leaves are limited to a period of up to twelve (12) weeks, in any twelve-month period and generally are unpaid. With University approval, accrued sick pay may be utilized to cover certain periods of such leaves necessitated by personal illness or disability. In addition, paid parental leave may available for birth or adoptive parents as specified in Article 37.
- 27.8 Personal Leave: Employees with at least one year of service are entitled to two (2) personal days off with pay as of November 16, 2016 and three (3) personal days off with pay as of November 16, 2017 per contract year. Employees must give at least 24 hours notice in advance of taking a personal day except in cases of emergency. There is no accumulation of personal leave from one contract year to the next.

LAYOFF

- 28.1 In the event of a determination by the University that a layoff is required, the University shall have the sole right to identify the number of affected positions, by classification and location, as well as the timetable for such layoffs.
- 28.2 Should a reduction in the workforce become necessary the least senior employee(s) in the affected job classification(s) within the affected Work Unit shall be laid off first. When job classification seniority is equal, the employee with the least seniority in the affected Work Unit shall be laid off first.
- 28.3 In the event of a reduction in force in a work unit, displaced employees, at the time of layoff, shall on the basis of bargaining unit seniority, be given priority of consideration for custodial openings for which they are qualified. This consideration shall be given prior to filling vacancies with less senior custodial employees and prior to filling vacancies from outside of the University.
- 28.4 Laid off employees shall receive, at the time of lay off, written information concerning the reemployment procedures. Employees who wish to be considered for such vacancies may file an application at their respective human resources office.
- 28.5 A laid off employee who files an application for a posted vacancy within 26 weeks of his/her date of lay off, who is re-employed shall:
 - Be paid his/her former rate of pay for the posted rate of pay for the vacancy, whichever is greater.
 In the event a Crew Chief or Assistant Crew Chief is re-employed in a non-Crew Chief position, he/she no longer receives the Crew Chief pay differential;
 - Retain his/her bargaining unit seniority.

SENIORITY AND JOB OPENINGS

- 29.1 The University recognizes the principle of seniority for employees covered by this Agreement. In filling vacancies and making promotions, the University will award the position to the senior qualified employee seeking that position pursuant to the General Evaluation Criteria set forth in Side Letter C.
- 29.2 Whenever there is a job vacancy in any of the Work Units, notice of the vacancy shall be posted on the appropriate bulletin boards for five (5) days and forwarded to the Union. The notice of vacancy shall not be posted to the general public for a period of two (2) weeks from the original posting date. A change of an employee(s) shift and or work schedule does not constitute a vacancy within the meaning of this Article.
- 29.3 In accordance with Side Letter C, the University will consider applicants for vacancies on the basis of seniority, ability and performance. Any employee who is interviewed for a vacancy and is not selected shall be advised in writing by the University of the reason(s) for the non selection that shall reference the General Evaluation Criteria set forth in Side Letter C. Such criteria shall not be arbitrarily or capriciously applied by the University. The University will interview applicants in order of seniority until the vacant position is filled.
- When a new job is created or an existing job is vacated but not eliminated, that job shall be posted and awarded as set forth in this Article unless the vacated job is due to temporary summer employment, coverage for an employee's paid time off, or some other temporary assignment.

The notice of vacancy shall indicate the job title, rate of pay, hours of work, days off and Work Unit. Employees desiring to apply shall submit application within five (5) days after the posting to the respective contact person(s)

- 29.5 An employee who bids for a vacancy agrees to accept it if selected and, if awarded the vacancy, further agrees not to bid for another vacancy for a period of nine (9) months thereafter. The preceding sentence will not apply to prevent employees from bidding on vacancies in higher-rated classifications within the nine-month period.
- 29.6 If a Category B employee works an entire period of 90 consecutive days at more than 20 hours per week, then management will post a Category A position. This shall not apply where the Category B employee is filling in for another employee on leave (such as vacation, illness/disability, maternity, etc.)

BULLETIN BOARDS

30.1 The University will permit the Union to post notices of its meetings and other Union activities on bulletin boards in the various locations agreed upon.

ARTICLE 31

CONTRACTED OUT WORK

- 31.1 The University shall not subcontract any work which would come within the scope of this Agreement unless the subcontractor agrees to comply with the University's wage and benefits parity policy which requires contractors to pay their on-campus employees total compensation comparable to the total compensation received by employees covered by this Agreement. Core benefits, defined as holidays, sick leave, vacation leave, health insurance, pension, tuition assistance, scholarships for childcare, union leave, overtime, seniority and steward rights, shall be provided in accordance with this Agreement.
- 31.2 The University shall conduct audits of private custodial contractors rendering such services to the University. These audits are intended to ensure that these contractors are in compliance with the applicable University wage and benefit parity policies.
- 31.3 Should the University decide to change current contractors for work covered by this Agreement, the successor contractor shall be required to hire from the pool of all current employees of the predecessor contractor performing the work to be performed under the successor contract subject to any applicable state and/or federal employment laws, without loss of seniority, wages, or comparable benefits and without serving a probationary period.
- 31.4 Should the University decide to contract out work currently being self-performed, the new contractor shall be required to hire from the pool of all current University employees performing the work to be performed under the new contract. Such employees shall be hired by the successor or new contractor, subject to any applicable state and/or federal employment laws or regulations, without loss of seniority, wages or comparable benefits and without serving a probationary period.
- 31.5 Should the University decide to self-perform work currently being contracted out, and need to add additional staffing, it will give hiring preference to the employees of the predecessor contractor provided such employees are qualified pursuant to the General Evaluation Criteria set forth in Side Letter C. Any employee hired shall be hired subject to any applicable state and/or federal employment laws, without loss of seniority, wages, or comparable benefits, and without serving a probationary period.

UNION LEAVE

32.1 The University agrees to release from work without pay, but without loss of seniority five (5) employees to work with Union, provided that no more than two (2) employees may be granted such leave from the same work unit simultaneously. The University agrees that within fifteen (15) working days of being notified by the Union, they shall release the person(s) requested by the Union for a maximum period of up to six (6) months. The University further agrees that the released employees shall be returned to their former Work Unit, shift, work hours and job classification subject to operational needs.

ARTICLE 33

FULL TIME WORK

- The University agrees that it will make its best effort, and will work with its contractors providing custodial services, to reach the goal of increasing, on an attrition basis, the percentage of full time work to 75% of custodial employees. In the event that the goal of 75% is met, the parties will discuss increasing the goal amount.
- 33.2 In an effort to accurately set future full-time employment goals, the University, its contractors, and the Union shall survey all less-than-full-time employees in order to determine the number of employees seeking full-time schedules. The parties' respective survey data shall be shared.
- 33.3 The University agrees, as a goal, to phase out split shifts within the first two years of this Agreement without, in so doing, reducing the total weekly hours of employees currently working such shifts. The University will require its contractors to work toward the same goal for contracted employees.
- 33.4 For the purposes of this Article, full time work shall be forty (40) hours per week.

ARTICLE 34

STEWARDS

34.1 The University agrees to recognize the Shop Stewards appointed by the Union and extend to them all rights and privileges accorded to them under the law. The number of Stewards shall not exceed twenty-five (25). The Union shall notify the University of the names of its stewards and other accredited Union representatives. The Steward shall have the right to investigate all grievances during their hours of work without loss of pay and shall be granted up to two hours of release time per month to hold meetings with bargaining unit members. Should a Steward be required to leave his/her work area, he/she shall first request permission from the supervisor who shall not unreasonably deny the request. The Shop Steward or a Union representative, if the Shop Steward is not available, shall be at all grievance meetings. Such Shop Steward or Union representative shall be given reasonable advance notice of the meeting, when possible. In the event that either the Shop Steward or other Union representative is not available to attend

the meeting, the grievance meeting will be rescheduled to allow for the presence of a Union representative.

ARTICLE 35

IMMIGRATION

- 35.1 Recognizing that questions involving an employee's immigration/work status or personal information may arise during the course of her/his employment, and that errors in an employee's documentation may be due to mistake or circumstances beyond an employee's control, the University agrees to the following procedure:
 - a. In the event an issue or inquiry arises involving the immigration or work status of a non-probationary employee, the University shall promptly notify the employee in writing and forward a copy of such notification to the Union. The letter shall contain a concise statement of the issue and reference an employee's rights under this Article.
 - b. The employee shall be afforded sufficient time to remedy the identified issue before adverse action is taken and s/he will be permitted unpaid time off to attend relevant proceedings or visit pertinent agencies, provided the University is given reasonable notice of planned absences and written verification of appointments, hearings or other proceedings is submitted when requested by the University.
- 35.2 Upon request, the University agrees to meet with the Union and discuss the issue. When practicable, this meeting shall take place before the University takes any adverse employment action.
- Employees shall not be discharged, disciplined or suffer loss of seniority or any other benefit or be otherwise adversely affected by a lawful change of name or Social Security number.

ARTICLE 36

CHILDCARE ALLOWANCE FUND

36.1 Employees shall be eligible to participate in the University's Service and Trades Childcare Scholarship Fund.

ARTICLE 37

MATERNITY/PATERNITY LEAVE

37.1 A maternity/paternity leave of absence is available to an employee who is becoming a parent of either a natural or an adopted child. A twelve (12) week leave period from the date of the birth or adoption is provided for birth or adoptive parents, some or all of which may be unpaid, with assurance of return to the same or an equivalent position. With University approval, unused vacation and, in the case of personal illness or disability, accrued sick pay, may be utilized to cover certain periods of such leave. In addition, birth or adoptive parents will receive three days paid parental leave. The period of leave is intended to cover whatever time off is necessary immediately preceding and/or following the child's arrival.

- 37.2 An employee initiating foster care may take up to twelve (12) weeks of unpaid leave. S/he may use accrued vacation time to pay for all or part of the leave.
- 37.3 To be eligible for any leave provided for in this Article, an employee must have completed his/her probationary period and must be eligible for University benefits.

TRAINING

38.1 The University will make its best efforts to offer all employees custodial training consistent with the operational needs of the relevant operational group.

ARTICLE 39

FAIR DAY'S WORK

39.1 The parties agree to the principle of a fair day's work for a fair day's pay. Accordingly, the parties agree to convene a labor-management committee that will meet twice per year, or otherwise upon mutual agreement, and shall include senior members of the University's Office of Labor and Employee Relations, University Operations, and senior Union stewards. Once per year the University's Vice President of Human Resources and the Union's Director of Higher Education shall attend such meetings.

ARTICLE 40

DURATION OF AGREEMENT

40.1 This Agreement shall become effective on November 16, 2016 and shall remain in effect through November 15, 2020 and from year to year thereafter unless and until either party gives notice in writing to the other at least sixty (60) days prior to November 15th of any succeeding year that it desires to modify or terminate this Agreement.

IN WITNESS WHEREOF we have hereunted	o severally set our hands and seals
this 23 d th day of 3 chob	
For the President and Fellows	For the Service Employees' International Unio
of Harvard College	Local 32BJ, AFL-CIO
By reell Cerron	BY Pollinghuera
Paul Curran	Roxana Rivera
Director	Vice President
Labor & Employee Relations	2 F.
Lauren Degley Feldman	Jason Faria, Dir. Higher Education Div.
Kristina McCarthy	
ason Luke	Gonia M Acosta
Diane Ramirez-Riley	L'unles molender
	Marry Draz
Cachary See	Mousel 3 state
Polly S¢annell	Sasius candos
thuel Worrell	

APPENDIX A

BENEFIT AND RETIREMENT PLANS

Except as modified by Side Letter A, the Union agrees that the University offered Staff and Hourly Pension, health, dental, retiree medical and life insurance plans, will apply to its members who are regularly assigned to a work schedule of twenty (20) hours or more per week for for the duration of this collective bargaining agreement. Employees who are regularly assigned to a work schedule of sixteen (16) hours or more per week are eligible to participate in the University offered health insurance plans. . Issues relating to the scope and application of the plans will be determined solely by and in accordance with the procedures established in the benefit plan documents. Harvard reserves the right to amend the plans and the plan documents during the term of this agreement; provided, however, that no future substantive economic amendments made to the plans other than those currently identified and accepted in this agreement, will apply to the members of the SEIU.

Benefit and Retirement Plans

Benefit Summary

A) Active Health - Effective January 1, 2018

Copayments	Existing	Effective Jan 1, 2018	
OOP Max Individual / Family	\$2,000/\$6,000	\$2,000/\$6,000	
Inpatient Hospital		\$100	
Outpatient Hospital	-	\$100	
Emergency Room	\$75	\$100	
Preventive Care	No cost	No cost	
Office Visits - PCP	\$20	\$25	
Office Visits - Specialist	\$20	\$25	
High Tech Imaging		\$50	
Diagnostic Labs/Xrays	. 	No cost	
Prescriptions	\$7/\$20/\$45	\$7/\$20/\$45	

- (a) In-network member costs
- (b) POS/PPO: Effective January 1, 2018
 - Eliminate PPO
 - Out-of-network costs
 - Coinsurance 30% (from 20%)
 - Out-of-network outpatient mental health and substance abuse care has no deductible and 20% coinsurance
- (c) Dental Dental alignment consistent with non-union and faculty effective January 1, 2018
- (d) Co-pay Reimbursement Plan

With \$25

copay

Effective January 1, 2018	Office Visit Copay Thresholds		Prescription Copay Thresholds		In-patient/Out- Patient/Emergenc y Room/High Tech Imaging Copay Thresholds	
310000000000000000000000000000000000000	<\$75K	\$75K +	<\$75K	\$75K +	<\$75K	\$75K +
Single	\$225	\$450	\$500	\$1,000	\$300	\$600
Family	\$550	\$1,100	\$1,000	\$2,000	\$450	\$900

(e) Premium Subsidy Salary Tiers - Effective January 1, 2018

Income Tier (FTE)	None
\$0\$55,000	13%
\$55,000-\$75,000	15%
\$75,000 - \$100,000	20%
\$100,000 and above	25%

B) Post Retiree Health

(a) Post Retiree Health consistent with changes for non-union and faculty 1/1/2014, implementation date 1/1/2016, effective January 1, 2016.

C) Pension

Harvard currently offers a defined contribution component based on salary, to the current defined benefit based on age and years of service. Both components of the program will be funded entirely by Harvard.

Part A - Defined Benefit Portion: Harvard will credit each participant with a defined benefit contribution based on age and years of service ranging from 3% to 6.5% of salary. The Part A portion of the benefit will guarantee an annual investment return equal to the rate on 12-month Treasury bills.

Part B - Defined Contribution Portion: Harvard will contribute an amount equal to 3.5% of salary; each participant will direct how this contribution will be invested in the same array of funds now available to the faculty.

All employees vested in the existing staff retirement program as of 6/30/95 will retain that defined benefit as a minimum guarantee.

Vesting - Staff members hired on or after July 1, 1995, will be subject to a five-year vesting period.

Portability - The dollar value of the current portable benefit will be calculated and credited to the deferred benefit portion of the new plan for all those employed on June 30, 1995. Thereafter, all future credits will accrue as defined above and will be fully portable. For those hired on or after July 1, 1995, benefits accrued under the new plan will be fully portable and cashable after five years of service.

The minimum benefits eligibility requirement that an employee be regularly assigned to a work schedule of more than twenty (20) hours per week will remain in effect. Such minimum status must be maintained in order to remain benefits eligible.

All employees will be eligible for Harvard University Employee Credit Union membership. All employees will be eligible for University-sponsored employee "T" pass subsidy programs.

SIDELETTER A

HEALTH CARE INITIATIVE

Until midnight on December 31, 2017, the Employer will maintain current healthcare payments to the Boston Building Service Fund as negotiated in the previous agreement.

Effective January 1, 2018 Harvard agrees, for employees who chose to participate in the union's Building Service 32BJ Health Fund (the "Fund"), to make payments into the Fund subject to the University's agreement of the rules and regulations determined by the Trustees of the fund, as provided in the Agreement and Declaration of Trust in the monthly amounts as follows:

Effective January 1, 2018 \$1,146 per eligible employee

Effective January 1, 2019 \$1,204 per eligible employee

Effective January 1, 2020 \$1,306 per eligible employee

All employees shall be considered eligible unless they are (a) enrolled in a Harvard University health plan or (b) have declined both Harvard University's health plans and the Building Service 32BJ Health Fund and have attested to alternative comparable medical coverage.

The obligation to contribute shall commence on the employee's date of hire. Employees shall immediately be eligible to be participants in the Fund. Employees who are regularly scheduled for sixteen (16) hours or more per week shall be eligible for coverage and the Employer shall make the payments on those employees.

If the Employer fails to make required reports or payments to the Funds, the Trustees may take necessary action including, but not limited to, immediate arbitration and suits at law, to enforce such reports and payments, together with interest and liquidated damages as provided in the Funds' Trust Agreement, as well as any and all collection expenses including, but not limited to, counsel fees, arbitration costs and fees, court costs, auditor's fees, and interest.

If any future applicable legislation is enacted, there shall be no duplication accumulation of coverage, and the Parties will negotiate such changes as may be required by law.

By agreeing to make the required payments into the Fund, the Employer hereby adopts and shall be bound by the Agreement and Declaration of Trust as it may be amended and the rules and regulations adopted or hereafter adopted by the Trustee of each Fund in connection with the provision and administration of benefits and the collection of contributions. The Trustees of the Fund shall make such amendments to the Trust Agreements, and shall adopt such regulations as may be required to conform to applicable law.

The Employer shall have an open enrollment period each year and notify the fund of which employees have chosen to participate in the SEIU 32BJ Fund by December 7th each year. The parties will work constructively to ensure the Fund provides necessary information to the University to conduct its Open Enrollment period.

For the University	For SEIU 32BJ, Local 615

SIDELETTER B

The parties agree to sponsor a joint st	eward-supervisor tr	caining on this Colle	ective Bargaining	Agreement
within 90 days of its effective date.	The training will i	include a complete	review of the Ag	greement to
ensure the effective implementation of	f the Agreement.			

For the University	For SEIU Local 615	

SIDELETTER C

GENERAL EVALUATION CRITERIA

During the course of the 2005 negotiations for a successor collective bargaining agreement, the University presented the following summary of evaluation criteria for all open custodial positions:

Category / Performance	Description / Observed Behaviors
Seniority	Tie breaker in cases where evaluation against performance criteria are otherwise equal
Attendance	 Punctuality: reports to work on time daily Attendance: demonstrates consistent reliability; minimizes unscheduled absences
Work Attitude	 Regularly demonstrates willingness to take on new assignments and associated training Accurately and promptly follows supervisory instructions, asks for clarifying instructions when needed Works well with customers, supervisors and other team members; exhibits appropriate workplace behavior
Work Quality	 Assigned work areas are consistently clean and well maintained Demonstrates sound judgment in performance of all assignments (e.g. takes proper care when working in private offices or around other personal items; uses proper techniques when handling or dispensing chemicals)
Productivity	 Properly completes work assignments in a timely fashion Uses proper cleaning techniques; leverages equipment and training to perform work safely and efficiently
Technical Skills (In addition to basic cleaning skills)	 Properly operates some or all of the following machines: carpet extraction equipment, floor buffers and burnishers Trained in the proper clean up of spills that may contain Bloodborne Pathogens
Other Skills (e.g. Physical Ability, Leadership)	 Possesses physical abilities required to complete assignments (e.g. regularly climbing stairs while carrying heavy trash or equipment) Demonstrates sound judgment and maturity in identifying and/or helping to resolve workplace issues Maintains a professional appearance and demeanor at all times
Communication Skills	Communicates effectively with customers, co-workers, and supervisors, in English as required
Disciplinary History	Possesses satisfactory performance record with an absence of relevant disciplinary actions
Customer Familiarity	 Possesses useful experience with customer contact for the assignment area Maintains a positive reputation with the customer contact as a productive worker
Building/Area Familiarity	Possesses useful experience in the building or assignment area
Availability for Overtime and Emergency Response	 Demonstrated willingness to work during off-shifts and/or respond to off-hour emergencies

For the University	For SEIU Local 615		

SIDELETTER D

POLICY ON EXTRA COMPENSATION FOR FURNITURE MOVING

Overview

The University is not in the primary business of providing moving services. However, from time to time it is necessary to render moving services on a limited scale in order to meet the expectations of our customers. In all such cases, University management will evaluate customer requests to determine whether University personnel and equipment should be used. This policy on extra compensation is intended to recognize occurrences where furniture moving becomes the primary task of a custodian for an extended period of time (Furniture Moving).

Incidental furniture moving is part of the duty of a University custodian. This policy does not apply to any moving tasks that may be required in order to provide: effective cleaning of assigned areas, function or event set up, or assistance with small scale intra-office or intra-suite moves including desks, chairs and file cabinets.

Extra Compensation

A premium of seventy-five cents (\$1.00) per hour will be paid to all custodians for time worked performing Furniture Moving, as described in the following Criteria for Extra Compensation.

Criteria for Extra Compensation

The premium for Furniture Moving is intended to recognize those custodians who perform moving services as their *primary task for extended periods of time*. For example, an event set-up for a small luncheon that occurs on a weekly basis would not qualify as Furniture Moving; neither would a request to move furniture about a room to enable floor stripping. However, the large-scale movement of the suite furniture from student rooms to storage areas within the Undergraduate Houses would qualify as Furniture Moving and therefore be subject to the hourly premium. Another example that might qualify for the Furniture Moving premium would be a large-scale moving project such as relocating furniture within a building significantly damaged by fire or flood.

Moving Seasons in the Undergraduate Houses

In the Undergraduate Houses, only large furniture moving projects will qualify for extra compensation as Furniture Moving. For example, the set-up of student suite furniture in an entire building, often a

weeklong project, would qualify as Furniture Moving. In the Undergraduate Houses, this activity typically occurs during late May and early June (after student move-out and prior to Reunions), in mid-June (after Senior move-out, and prior to Summer School) and in late August and early September (after Summer School and prior to student move-in).

Management Determination

Management will notify custodians in the Undergraduate Houses or other areas whenever the Furniture Moving premium is in effect.

Training

Management will provide all custodians assigned to primary moving tasks – as identified above – with appropriate training to safely lift and move heavy objects, and properly operate assistance devices including two wheelers, dollies and furniture lifts.

Equipment

Management will provide appropriate assistance devices for moving heavy objects whenever safety concerns dictate.

For the University	For SEIU 32BJ, Local 615		

[DFL1]INDEX

SUBJECT MATTER PAGE NUMBER

APPENDIX A	
ARBITRATION	
BEREAVEMENT PAY	
BULLETIN BOARDS	
CHECK-OFF	
CHILDCARE ALLOWANCE FUND	
CONTRACTED OUT WORK	
DISABILITY BENEFITS	
DURATION OF AGREEMENT	
EQUAL OPPORTUNITY	
FAIR DAY'S WORK	
FULL TIME WORK	
GRIEVANCE	
GROUP INSURANCE AND PENSION BENEFITS	
HOLIDAYS AND WINTER RECESS	
IMMIGRATION	
JURY DUTY	
LAYOFF	
MANAGEMENT RIGHTS	
MATERNITY/PATERNITY LEAVE	
MILITARY SERVICE	
NO DISCRIMINATION	
OVERTIME AND PREMIUM PAY	
PERSONAL ILLNESS OR INJURY	
PROBATIONARY PERIOD	
RECOGNITION	
SAFETY	
SENIORITY AND JOB OPENINGS	
SEPARABILITY OF CLAUSES	
SHOP VISITATION	
SIDE LETTER A	
SIDE LETTER A	
SIDE LETTER C	
SIDE LETTER D	
SIDE LETTER E	
STEWARDS	
STRIKES AND LOCKOUTS	
TRAINING	
TRANSFERS	
UNIFORMS	
UNION LEAVE	
UNION MEMBERSHIP	
VACATIONS	
WAGES	
WORK UNITS	
WORKERS' COMPENSATION	