

HARTFORD/CONNECTICUT AGREEMENT

Between

SERVICE EMPLOYEES' INTERNATIONAL UNION

LOCAL 32BJ

And

THE CONNECTICUT CLEANING CONTACTORS ASSOCIATION

January 1, 2020 – December 31, 2023

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AGREEMENT

PREAMBLE

This Master Agreement shall be effective the first day of January 2020, by and between The Connecticut Cleaning Contractors Association and each and every Hartford and Connecticut Cleaning Contractor who is signatory to this Agreement (hereinafter referred to as the “Employer”) and Local 32BJ, Service Employees International Union (hereinafter referred to as the “Union”). The Union and the Employer expressly agree and understand that the management rights and obligations created by this Collective Bargaining Agreement attach exclusively to the individual signatory contractors and that The Hartford Cleaning Contractors Association is an entity existing solely for the purpose of bargaining this Agreement, the terms of which bind the Employers that designated the Association as their collective bargaining representative.

Wherein it is mutually agreed as follows:

Article 1 **Recognition**

- 1.1 This Agreement shall apply to all occupational classifications of building service employees in the City of Hartford and in Hartford County outside the City of Hartford (hereinafter referred to as “Suburbs” or “Suburban” employees) State of Connecticut (with the exception of Fairfield County), excluding employees working in commercial office buildings under one hundred thousand (100,000) square feet, except that the economic terms and conditions for employees working at locations other than commercial office buildings and transit terminals shall be set forth in Riders negotiated for each such location. Notwithstanding the foregoing, this Agreement shall apply to route work employees and employees in commercial office buildings under one hundred thousand (100,000) square feet that were covered by the 2016 Hartford County Contractors Agreement. Complexes of contiguous commonly owned commercial office buildings equally one hundred thousand (100,000) square feet or more shall be covered by this Agreement.

- 1.2 The Employer shall be bound by the applicable area-wide agreements for all work performed within and subject to the scope of those agreements for all areas within the Union's jurisdiction, including the following agreements and successor agreements thereto:
- a. The 2020 Independent or Realty Advisory Board on Labor Relations, Inc., Contractors Agreement;
 - b. The 2020 Long Island Contractors Agreement;
 - c. The 2020 New Jersey Contractors Agreement;
 - d. The 2020 Hudson Valley and Fairfield County Contractors Agreement;
 - e. The 2019 Philadelphia BOLR or Independent Contractors Agreement;
 - f. The 2019 Washington Service Contractors Association Agreement;
 - g. The 2019 Philadelphia Suburban Contractors Agreement;
 - h. The 2016 Delaware Contractors Agreement;
 - i. The 2019 Pittsburgh Central Business District Contractors Agreement;
 - j. The 2019 Suburban Pittsburgh Contractors Agreement; and
 - k. The 2019 Maintenance Contractors of New England Agreement.
- 1.3 If the Employer takes over jobs subject to Rider Agreements, it shall assume and be bound by the remaining terms of any such Rider Agreements between the Union and the predecessor Employer.
- 1.4 The Union is recognized as the exclusive collective bargaining representative for all classifications of service employees within the bargaining unit defined above.

- 1.5 Immediately upon notification that the Employer has become a service provider at a new location subject to this Agreement, the Employer shall notify the Union, in writing, sent by facsimile to the Union, at its main offices, of the new location and the date on which it is to commence performing work at that location.
- 1.6 The Employer will not impede, and the Union shall have the right of, access to its employees at the work-site. The Union will not disrupt the employees' work and shall provide reasonable notice, which shall ordinarily be at least twenty-four (24) hours. The Union and the Employer will develop procedures to provide for Union access, appropriate for work sites, with special security requirements.
- 1.7 The Employer (and its agents) will not take any action or make any statements that will state or imply opposition to the employees selecting the Union as their collective bargaining agent. Where required by law, upon the Union's demonstration that a majority of employees at a location (or contiguous grouping of locations) or at any other appropriate grouping of locations at the Union's option, have designated the Union as their bargaining representative by signing authorization cards or petitions, the Employer shall recognize the Union as the exclusive collective bargaining representative for that location or locations.

Article 2
Definition of Employees

- 2.1 The term "employees" shall include all service and maintenance employees engaged as heavy cleaners, light cleaners, furniture handlers, window washers, elevator operators, working leadpersons, and janitors (as defined by the Connecticut Standard Wage law), including part-time employees as defined in paragraph 5.7. It is also agreed that supervisory employees are a part of management, and as such are not part of this bargaining unit. Working leadpersons are not supervisors as that term is defined in the National Labor Relations Act and they shall not have authority to issue disciplinary actions. Each working leadperson shall spend a significant part of each work day performing a regular cleaning or maintenance routine.

- 2.2 The Union and the Association shall form a committee regarding the development and implementation of a training program for Working Leadpersons. Such committee will determine the frequency and content of the training, whether the training is mandatory, and whether such training is held on Employer time.

Article 3
Union Security

- 3.1 It shall be a condition of employment that all employees covered by this Agreement, who are members of the Union on the effective date of this Agreement, shall remain members and those who are not members on the effective date of the Agreement, shall, on the thirty-first (31st) day following the effective day of this Agreement, become and remain members in the Union. It shall also be a condition of employment that all bargaining unit employees hired on or after the effective date of this Agreement shall, on the thirty-first (31st) day following the beginning of such employment, become and remain members of the Union. The requirement of membership under this Article is defined by the payment of the financial obligations of the Union's initiation fee and periodic dues uniformly imposed
- 3.2 At the time of hire, the Employer shall give to the new employee a packet, provided by the Union and containing: Union membership application form, dues check-off authorization form, and where appropriate, benefit enrollment forms. The Employer shall send to the Union offices those forms (or portions thereof) which the employee chooses to fill out and return to the Employer.
- 3.3 Upon receipt by the Employer of a letter from the Union's Secretary-Treasurer requesting an employee's discharge because he or she has not met the requirements of this Article, unless the Employer questions the propriety of doing so, he or she shall be discharged within fifteen (15) days of the letter, if prior thereto he or she does not take proper steps to meet the requirements. If the Employer questions the propriety of the discharge, the Employer shall immediately submit the matter to the Arbitrator. If the Arbitrator determines that the employee has not complied with the requirements of this Article, the

employee shall be discharged within ten (10) days after written notice of the determination has been given to the Employer.

3.4 The Employer shall be responsible for all revenue lost by the Union by reason of any failure to discharge an employee who is not a member of the Union, if the Union has so requested in writing. In cases involving removal of employees for non-payment of the requirements of this Article, the Arbitrator shall have the authority to assess liquidated damages.

3.5 The Employer shall notify the Union, monthly, of all newly hired employees. Such notification shall include: name, social security number, address, telephone number, work location, position, number of hours working and wage rate. The Employer shall also notify the Union, monthly, of all changes in employees' work status including change from temporary to permanent status, increases or decreases in working hours, changes in wage rates and/or work locations, and terminations.

Article 4 **Dues Check-Off and Initiation Fees**

4.1 The Employer shall deduct from the wages of its employees, who authorized such deductions in writing, each month, such Union dues, agency fee, initiation fees (after thirty (30) days of employment), American Dream Fund contributions and assessments, as may be due as provided in the Constitution and By-Laws of the Union and American Dream Fund authorizations. The parties acknowledge and agree that the term "who authorized such deductions in writing" as provided in this Agreement includes authorizations created and maintained by use of electronic records and electronic signatures consistent with state and federal law. The Union, therefore, may use electronic records to verify Union membership, authorization for voluntary deduction of Union dues and fees, as well as voluntary contributions to the Union's American Dream Fund, from wages or payments for remittance to the Union, and authorization for voluntary deductions from wages or payments for remittance to the American Dream Fund. The Employer shall accept such electronic records as valid written authorizations for deduction and remittance. The Employer shall forward such sums, together with a list of employees from

whom deductions have been made, to the Union by the twentieth (20th) day of each month following the month in which such deductions are made.

4.2 The Employer shall maintain accurate employee information and transmit dues, initiation fees, American Dream Fund, and all legal assessments deducted from employees' paychecks to the Union electronically via ACH utilizing the 32BJ self-service portal, unless the Union directs in writing that dues be remitted by means other than electronic transmittals. The transmission shall be accompanied with information for whom the dues are transmitted, the amount of dues payment for each employee, the employee's wage rate, the employee's date of hire, the employee's location or location change, whether the employee is part-time or full-time, the employee's social security number, the employee's address and the employee's classification. The Union shall provide any necessary training opportunity to the employer to facilitate electronic transmissions.

4.3 If the Employer fails to deduct or remit to the Union the dues or other monies in accordance with this Article by the twentieth (20th) day of the month, the Employer shall pay interest on such dues, initiation fees or contributions at the rate of one (1%) percent per month beginning on the twenty-first (21st) day, unless the Employer can demonstrate the delay was for good cause due to circumstances beyond its control.

4.4 If an employee does not revoke his or her dues check-off authorization at the end of the year following the date of authorization or at the end of the current contract, whichever is earlier, the employee shall be deemed to have renewed his or her authorization for another year, or until the expiration of the next succeeding contract, whichever is earlier.

Article 5 **Hours and Overtime**

5.1 In the City of Hartford, the standard work week for all employees shall be forty (40) hours, consisting of five (5) days of eight (8) hours each, and overtime at the rate of time and one-half (1½) the regular straight time hourly rate shall be paid for all hours worked in

excess of eight (8) hours per day or in excess of forty (40) hours per week. For purposes of computing overtime, holiday pay shall be considered as hours worked.

- 5.2 It is agreed that the nature of the Cleaning Industry is such that it is a twenty-four (24) hour a day, seven (7) day a week business and there are no differences as to working hours and days.
- 5.3 Overtime shall be distributed equally among the employees within their classification in the building in which they work.
- 5.4 If an employee reports for work without previously being notified not to report, or if an employee is called back to work on hours outside his or her regular schedule, the Employer agrees to give a minimum of half (1/2) the scheduled hours of work or half (1/2) the scheduled hours pay at the applicable rate.
- 5.5 All employees shall be allowed a fifteen (15) minute relief period during each four (4) hours worked, providing they are scheduled to work four (4) hours or more, in addition to the present practice of lunch breaks. The time and location of this relief period will be set up by the Supervisor in charge in order not to conflict with work programs.
- 5.6 It is agreed that the Employer may hire regular employees to work less than eight (8) hours per day or forty (40) hours per week Outside of the City of Hartford.
 - a. No employees shall be hired or scheduled to work less than twenty-five (25) hours per week in buildings one hundred thousand (100,000) square feet or larger. The Employer and the Union will seek, through attrition or other appropriate means, to reduce the need for any reductions. If the increase in hours results in a reduction of employees, affected employees shall have the right to exercise their seniority to “bump” as otherwise provided for in this Agreement. Notwithstanding the above, no more than one (1) employee in such buildings may have a shift less than five (5) hours, where necessary, subject to verification by the Union. Buildings may be

exempted from this provision, upon a showing by the Employer, with the Union's consent. Such consent will not be unreasonably withheld.

- b. Part-time employees shall be those who work at least twenty-five (25) but less than thirty (30) hours per week.
- c. No employee shall be hired or scheduled to work less than twenty-five (25) hours weekly.

5.7 The Employer will have the right to hire employees for less than six (6) hours per day in buildings of sixty thousand (60,000) square feet or more provided, however, no employee presently on the payroll can have his or her hours reduced below six (6) hours, and further, any employee hired at any time for six (6) hours or more in buildings of sixty thousand (60,000) square feet or more cannot have his or her hours reduced below six (6) hours. If an employee works less than eight (8) hours per day, he or she may bid on a job in another building if the other building has an opening for an employee which would have available more work hours than the employee is presently working.

Article 6 **Management Rights**

6.1 The Union recognizes, subject to the provisions of this Agreement, the right of management to manage the business and direct the working force including, but not limited to, the right to determine the following:

- a. Reasonable work rules
- b. Working schedule
- c. Work load
- d. Standards of quality of performance
- e. Hiring methods

- f. Assign and transfer employees
 - g. To layoff employees because lack of work or other reasons
 - h. To discipline or discharge employees for just cause
 - i. The promotion of employees
- 6.2 Subject to the provisions of this Agreement, the Employer shall have the right to manage and direct its business, direct the working force, plan direct and control its operations, hire, promote, discipline, suspend or discharge for just cause. It is agreed that these enumerations of management rights set forth in this Article shall not be deemed to exclude other rights not enumerated, provided nothing is done in violation of the terms of this Agreement.
- 6.3 Whenever the Employer seeks to introduce the use of autonomous robotic equipment that improves the efficiency of operations and productivity, they shall first notify the Union. If the Union does not request to bargain over the introduction of such equipment within ten (10) calendar days, the Employer may begin using such equipment.

Article 7
Probationary Period

- 7.1 Newly hired employees shall be considered probationary for a period of sixty (60) calendar days from their actual starting date. During, or at the end of such period, the Employer may discharge any such employee at will and such discharge shall not be subject to the grievance or arbitration procedure contained herein.
- 7.2 The Employer shall give any employee discharged or disciplined a written statement of the grounds for the discharge or discipline within five (5) working days after the discharge or discipline. The Employer shall provide the Union with a copy of any such statement at the same time.

Article 8
Absenteeism, Sick Leave, Disciplinary Actions

8.1 Absenteeism: The employee must notify the Employer when he or she is absent, by calling the phone number designated by the Supervisor and reporting it. Day, afternoon and evening help must call at least two (2) hours prior to start time.

Failure to call may result in disciplinary action. When an employee is out for three (3) days on sick call, the employee must notify the Employer twelve (12) hours in advance before returning to work. When an employee is out four (4) or more days on sick leave, the employee must notify the Employer twenty-four (24) hours in advance before returning to work. In addition, the employee may be required to have a doctor's note stating the physical capability of returning to the job.

An employee with at least six (6) months of service, who is sick or injured (non-occupational) and is absent from work as a result of such illness, shall continue to accumulate seniority during such period which is not to exceed one (1) year.

8.2 Warning and Disciplinary Actions: When an employee is given a warning or other disciplinary action, including for a violation of Company rules, the Shop Steward or if the Shop Steward is unavailable, another employee of the affected employees choosing, shall be present at the request of the affected employee. The Shop Steward will receive a copy of the warning and shall sign a receipt acknowledging that he received a copy of the warning. Additionally, the Employer shall mail a copy of the warning or other disciplinary action to the Union office.

All warnings, including those given for the violation of work rules, are to be automatically removed from the employee's record after one (1) year from the date of issue, only if the employee does not receive a second warning of a similar offense during the ensuing twelve (12) month period.

8.3 Tardiness: All tardiness will be deducted from the wages based on the statutes of the State of Connecticut.

8.4 The Employer shall use a progressive disciplinary procedure for lateness and absenteeism. A pattern of lateness three (3) times in thirty (30) calendar days constitutes unacceptable behavior and continuing such behavior may be dealt with through the disciplinary procedure.

Article 9
Job Posting

9.1 Any vacant or newly created positions, with the exception of a working leadperson position, shall be posted by the Management during a period of five (5) working days. Employee(s) interested shall sign their name(s) to the posted notice within this time limit. The Shop Steward in the building where the job posting exists shall be able to sign for the employee(s) who do not have access to the building and want to apply for the position.

9.2 At the end of the foregoing five (5) working days, management agrees to grant the positions, taking into account the following factors:

- a. Normal qualifications for the position
- b. Seniority
- c. In case one or more applicants meet the requirements of the job, seniority shall be the governing factor
- d. The appointment must also be posted
- e. In case the applicant or applicants do not possess the necessary qualifications for the job, the position shall be filled at the discretion of the Employer

Whenever a work area is vacant because of the termination of employment of an employee, such work area shall be offered to the employee who has seniority rights and is

qualified to perform the work entailed. Whenever the foregoing situation occurs, one post change and one post change only shall take place, and under no circumstances will there be any deviations.

Article 10
Workload

10.1 No employees shall be assigned an unreasonable workload.

Article 11
Leave of Absence

11.1 Employees may request a thirty (30) day Personal Leave or a thirty (30) day Emergency Leave if they have been employed at least twenty-four (24) months. For a Personal Leave, they must make this request, in writing, thirty (30) days prior to the date of the requested leave. They shall be granted this leave providing that it is compatible with the proper operation of buildings. Emergency Leave may be requested on an emergency basis, provided upon the employee's return to work, the Employer may request documentation of the emergency.

11.2 In addition to the above-mentioned leave, all signatories to this Agreement, regardless of the size of the company, will comply with the provisions of State and Federal Family Leave Laws.

11.3 Failure of an employee to report for employment the first work day following the termination of the leave will be considered a resignation from the Employer, unless prevented from reporting for just cause which the employee can substantiate to the satisfaction of the Employer. There shall be no obligation on the part of the Employer to provide work prior to the expiration of the leave of absence. The above shall apply unless the Union and Management agree otherwise.

a. No employee shall be entitled to a personal leave of absence more than once in a twenty-four (24) month period, unless more frequent leave is provided in State or Federal Leave Laws.

- 11.4 When an employee makes a request, in writing, the Employer shall give the employee an answer, in writing, within one (1) week and a copy of the answer shall be sent to the Union office.

Article 12
No Strike/No Lockout

- 12.1 The Union agrees that there shall be no strike, work stoppage, slowdown or any similar form of interruption of work (hereinafter collectively referred to as a “strike”), during the entire term of this Agreement, except that no employee covered by this Agreement may be discharged or disciplined by the Employer for refusing to cross lawful picket lines established by a Local of the Service Employees International Union.
- 12.2 In the event of a strike prohibited under this Article, the Employer shall send notice thereof to the Union by facsimile. Immediately upon receipt of such notice, the Union shall endeavor, in good faith, to bring about a return to work of its members who have stopped work and, in addition, the President of the Union shall inform the employees, in writing, that such strike is unauthorized and shall direct them, in writing, to return to work.
- 12.3 Lawful picket lines must be sanctioned by the Property Services Division of the SEIU.
- 12.4 The Employer guarantees that there shall be no lockout during the term of this Agreement.

Article 13
Wages

- 13.1 All wages shall be paid in cash or check once each week. The Employer will make every effort to pay employees on Thursday as a normal course of business, but it is recognized that there may be times when this may not be feasible. The Employer may provide the statement of wages in writing or, with the explicit consent of the employee, electronically. If the Employer chooses to provide statements of wages (paystubs) electronically, they must provide a means for each employee to securely, privately and conveniently access and print the statement of wages.

13.2 The following Minimum Wage Scale shall apply:

Minimum Wages Scale

Classification	01/01/19	07/01/20	07/01/21	07/01/22	07/01/23
Hartford Light Cleaners	\$16.40	\$16.90	\$17.40	\$17.90	\$18.40
Hartford Heavy Cleaners	\$16.70	\$17.20	\$17.70	\$18.20	\$18.70
Hartford Suburban Cleaners	\$15.15	\$15.65	\$16.15	\$16.65	\$17.15
Hartford and Hartford Suburbs Furniture Handlers	\$16.80	\$17.30	\$17.80	\$18.30	\$18.80
Hartford and Hartford Suburbs Window Cleaners	\$20.73	\$21.23	\$21.73	\$22.23	\$22.73
All Areas Outside of Hartford/Suburbs	\$14.10	\$14.60	\$15.10	\$15.65	\$16.20
Janitors (applicable only to Connecticut Standard Wage Job Locations)	\$16.70	\$17.20	\$17.70	\$18.20	\$18.70

13.3 The following Wage Increases shall apply:

A. During the life of this Agreement, on each July 1st, all employees in all job classifications except “All Areas Outside of Hartford/Suburbs” shall either be paid the minimum rates above or have his/her hourly wage increased by the amount listed below, whichever results in a higher rate of pay.

July 1, 2020: \$0.50
 July 1, 2021: \$0.50
 July 1, 2022: \$0.50
 July 1, 2023: \$0.50

B. During the life of this Agreement, on each July 1st, all employee in the job classification of “All Areas Outside of Hartford/Suburbs” shall either be paid the

minimum rates above or have his/her hourly wage increased by the amount listed below, whichever results in a higher rate of pay.

July 1, 2020: \$0.50
July 1, 2021: \$0.50
July 1, 2022: \$0.55
July 1, 2023: \$0.55

13.4 Starting Rates (Hartford and Hartford Suburbs Only):

- a. The Starting Rate for new hires will be \$1.00 less than the Minimum Wage as set forth above, except for Suburban Cleaners where the Starting Rate will be fifty-five cents (\$0.55) less than the Minimum Wage as set forth above and for Janitors where the Starting Rate will at all times be the Minimum Wage as set forth above.
- b. Newly hired Light Cleaners, Heavy Cleaners and Furniture Handlers will receive the following minimum incremental increases:

<u>At Six (6) Months</u>	<u>At Nine (9) Months</u>	<u>At One (1) Year</u>
\$0.50	\$0.25	\$0.25

- c. Newly hired Window Cleaners will receive the following incremental increases:

<u>At Six (6) Months</u>	<u>At Nine (9) Months</u>	<u>At One (1) Year</u>
\$0.50	\$0.25	\$0.25

- d. Newly hired Suburban Cleaners will receive the following incremental increases:

<u>At Six (6) Months</u>	<u>At One (1) Year</u>
\$0.25	\$0.30

- e. No employee, as a result of the progression rates, shall be allowed to progress beyond the wage scale increments for the classification held. However, employees below the one (1) year rate shall receive both the general increase and the step increase on the appropriate dates.
- 13.5 If, during the term of this Agreement, the Federal or Connecticut minimum wage is increased, the parties have agreed to a reopener to consider an increase in the start rates.
- 13.6 The Parties agree that where any Employer is presently providing his Suburban employees better benefits than those enumerated in this Agreement, the Employer shall continue to provide said better benefits for the life of the contract.
- 13.7 The following shall apply to Window Cleaners only:
- a. At the completion of ninety (90) days of service, the employee must be paid the journeyman rate.
 - b. Extra pay will be paid for the following:
 - Rope Scaffold work, Bosum Chair work, Electric Scaffold work, Belt work, and Extension Ladder work of three (3) or more sections. The rate for this hazardous duty work shall be \$3.50 per hour.
 - c. Truck driver(s) shall receive an additional \$4.00 per week. Employees who use their own car for route work shall receive an additional \$3.00 per day.
 - d. Window cleaners shall have the right to refuse any work for which the proper equipment for safe operation has not been supplied. In such cases, the Employer shall assign the employee to alternate safe work.
 - e. Window cleaners transferring from one contractor to another, both of whom are signatories to this Agreement, shall retain their seniority for all purposes except

layoff, bumping and bidding. It is agreed that they will not get any benefits in excess of the maximums in the contract.

- f. The Employer may require, at no cost to the employee, that an employee's check be electronically deposited at the employee's designated bank or a paycheck card may be utilized. The union shall be notified by the Employer of this arrangement.

Article 14
Bereavement Leave and Jury Duty

- 14.1 In the event of a death in the employee's immediate family (i.e., parent, spouse, child, siblings, grandparents and grandchildren) the employee shall receive (3) paid days off to be used for the purpose of bereavement within thirty (30) days of the date of the death of the employee's immediate family.
- 14.2 In the event of a death of the employee's aunt or uncle, or a death in the employee's spouse's family (i.e., mother/father-in-law, sister/brother-in-law, and aunts/uncles) the employee shall receive one (1) day off and shall be paid lost time due to such absence.
- 14.3 An employee may be required to submit proof of death and/or that the deceased was within the class of relatives specified.
- 14.4 An employee who has completed his probationary period and who is required to report to court to answer a jury summons or serve as a juror on days he is regularly scheduled to work will be reimbursed the difference between the amount he receives for jury service and his regular pay. Jury Duty pay shall be limited to two (2) weeks in any year. No employee may be required to work on a day he has jury duty.

Article 15
Holidays

15.1 The following holidays shall be observed as days off with pay:

- | | |
|------------------------------|--------------------|
| ▪ New Year's Day | ▪ Independence Day |
| ▪ Martin Luther King Jr. Day | ▪ Labor Day |
| ▪ Washington's Birthday | ▪ Thanksgiving Day |
| ▪ Memorial Day | ▪ Christmas Day |

a. In the event a building must be staffed, in whole or part, during Martin Luther King, Jr. Day or Washington's Birthday, these holidays may be converted to Personal-Sick Day, at the option of Management, and used by employees during that same calendar year. If a building would be partially staffed, then decisions on work assignments would be based on seniority.

15.2 The Employer agrees to declare a paid holiday for those employees who work in a building on any day that the customer's place of business is closed due to the Governor of the State of Connecticut declaring a State of Emergency and the workers in the building cannot work. The Employer may not change the hours of work on that day to avoid holiday pay.

15.3 Employees required to work on the above stated holidays listed in paragraph 15.1 shall receive pay at the rate of time and one half (1½) for all work required to be performed on any of these holidays, in addition to their straight-time pay.

15.4 Employees shall receive idle pay at their regular straight-time hourly rates for the normal working day not worked on above stated holidays.

- 15.5 Employees who are required to work on such days as those observed as holidays by the tenants in the premises they perform their duties, shall not be entitled to any overtime pay for such holiday, except if any of their work is performed on any of the holidays stated above.
- 15.6 Whenever any of these stated holidays shall fall on a Sunday, and is generally observed in the State of Connecticut on the following Monday, said Monday shall be observed as the holiday.
- 15.7 Whenever a stated holiday falls on Saturday and is generally observed in the State of Connecticut on the preceding Friday, and if the facility in which the employee works is closed on said preceding Friday, then the holiday for that employee will be observed on the preceding Friday. However, if the facility the employee works in is open on said preceding Friday, then the Employer shall substitute another paid day off for the employee, within two (2) weeks of the stated holiday, or give the employee a day's pay in lieu thereof.
- 15.8 The Employer reserves the right and may at his sole discretion, substitute another day as a holiday for any of the stated holidays except Christmas Day, New Year's Day, Labor Day, Independence Day and Thanksgiving Day. An employee does not have to be employed on the date of a stated contract holiday to receive the substituted holiday. The Employer must notify the affected employees and the Union at least two (2) weeks prior to the holiday to be changed.
- 15.9 For full-time employees only in the City of Hartford and Hartford suburbs, Christmas Eve will be a half (½) day. Full-time employees assigned to work Christmas Eve shall perform only half (½) their normal working hours and receive pay for all normal working hours.
- 15.10 When an employee's regular day off falls on a holiday or on another day designated for its observance, he shall receive an extra day off.
- 15.11 If a holiday occurs while an employee is on vacation, the employee shall have an additional day off.

- 15.12 In order to receive holiday pay, an employee must work his/her scheduled day before and regularly scheduled day after the holiday. An employee who is absent on one of these days may receive holiday pay if the absence is substantiated by a letter from a physician or on a scheduled day off (i.e., vacation or personal day).
- 15.13 In no event shall there be any pyramiding of any overtime pay, holiday pay or any other premium pay. Where more than one of the aforesaid overtime, holiday or other premium pay is applicable, the compensation shall be computed on the basis to give the greater amount.
- 15.14 Employees may take Good Friday as a paid holiday in lieu of a floating holiday or other stated holiday, provided the Employer, can adequately staff the building in which they work. If the Employer cannot adequately staff the building due to a large number of requests, seniority will govern who may take Good Friday off.

Article 16
Personal/Sick Days

- 16.1 Employees shall be provided four (4) days of personal/sick days per year. New hires shall earn one (1) day of sick/personal leave for every two (2) months of service up to a total of four (4) sick days until January 1st. Upon reaching January 1st, and on each successive January 1st, the employee shall be provided four (4) sick/personal days. Employees in the City of Hartford with ten (10) or more years of seniority shall receive five (5) sick/personal days each calendar year on January 1st.

Employees wishing to use their personal-sick days as personal days will give their supervisor at least one (1) week notice of the desired day. The Employer will not unreasonably withhold consent.

There shall be no carry over of sick/personal days from year to year and accrued sick-personal time shall expire on December 31st each year.

- 16.2 In addition to the aforementioned sick/personal days, each employee will receive a holiday with pay to be celebrated on his or her birthday. If for any reason an employee does not take the time off on the exact date of the birthday, another mutually acceptable day will be selected that does not conflict with work schedules. The request for a substitute day must be made to the Supervisor a minimum of two (2) weeks in advance of the birth date. The Birthday can also be used as a sick/personal day.
- 16.3 Should an employee be entitled to additional paid sick days under the Connecticut State Sick Leave Law than described above, the employee shall be awarded such required extra days

Article 17
Vacation

17.1 City and Suburban employees covered by this contract shall receive the following vacations:

- After one (1) year of employment = 1 week
- After two (2) years of employment = 2 weeks
- After five (5) years of employment = 3 weeks
- After fifteen (15) years of employment = 4 weeks

17.2 Vacation Calculation:

The vacation pay shall be computed at straight hourly pay and shall be based on the number of working hours of the scheduled workweek of each employee.

- a. An employee must work sixty-five (65%) percent of their scheduled working hours, exclusive of approved time off due to Workers' Compensation or documented illness in order to receive any vacation benefits.

17.3 The day for determination of vacation entitlement is December 31st.

- 17.4 The Employer reserves the right to allocate vacation during the period from April 1st to December 31st.
- 17.5 Length of employment for the purpose of the foregoing vacation schedule shall be computed on the basis of the amount of vacation that an employee would be entitled to on December 31st in the year in which the vacation is given. The vacation year shall be January 1st to December 31st.
- 17.6 Vacation wages shall be paid prior to the vacation period.
- 17.7 If an employee desires to take his or her vacation before April 1st, said employee must make a request, in writing, thirty (30) days prior to the first day of the vacation requested. This request must receive official approval of the Service Manager, in writing, to the employee.
- 17.8 Employees discharged for cause shall not be entitled to vacation accrual. Any employee who leaves his position of his own accord, without two (2) weeks prior written notice, shall not be entitled to vacation accrual. This will not apply to employees subject to Connecticut Standard Wage Law, who upon discharge will receive accrued vacation consistent with the law.
- 17.9 All employees entitled to vacation periods must take the time. No one will be permitted to work during his or her vacation unless the Employer agrees otherwise.
- 17.10 Choice of vacation periods shall be according to seniority. Employees, by seniority, are required to choose their vacation dates prior to March 15th. Failure to provide the Employer with specific dates as of March 15th will result in the employee being dropped to the bottom of the seniority list for vacation period determination.
- 17.11 Employees will be allowed to split their vacation according to the following schedule:
- a. Employees with three (3) weeks may take two (2) weeks at one time and the other week at another time.

- b. Employees with four (4) weeks may take their vacations two (2) weeks at a time.
- c. Scheduling of the split vacations will also be according to seniority.

17.12 In the case of employees who have been with the Company at least six (6) months, absence for sickness, not exceeding thirty (30) days during the contract year, shall be included in computing the vacation pay, provided however, that such employees notify the Employer within three (3) days after the commencement of such disability, unless failure to give such notice may be reasonably excused, and provided further that they present proper certification which satisfactorily explains and justifies the reasons for such absence and provided further that the Employer shall have the right to have said employees examined by a physician, at its expense, to verify the claimed illness.

17.13 Window Washers who work less than the full calendar year due to temporary lay-off, shall have their vacation entitlement for that year computed as follows:

- a. Window Washers who work at least eight (8) months shall get the same vacation as if he/she worked the full year.
- b. Window Washers who work less than eight (8) months, shall receive a pro-rata vacation equal to one twelfth (1/12th) of his/her annual vacation entitlement each month or fraction thereof which he/she worked.

Article 18

Health and Welfare, Legal Services, Training, and Pension Funds

18.1 Health and Welfare: The Employer shall make contributions to a Health Trust Fund known as the "Building Service 32BJ Health Fund," payable when and how the Trustees determine, under such provisions, rules and regulations as may be determined by the Trustees, to cover employees covered by this Agreement with such health benefits as may be determined by the Trustees of the Fund. Contributions shall be for all hours worked and/or paid for, including overtime.

- a. Health Fund contribution rates for all City employees as well as all other employees who work at least 30 hours weekly are as follows:
 - i. Effective January 1, 2020 \$6.86 per hour
 - ii. Effective January 1, 2021 \$7.10 per hour
 - iii. Effective January 1, 2022 \$7.35 per hour
 - iv. Effective January 1, 2023 7.68 per hour
- b. The Health Fund contribution rate for employees outside of the City of Hartford who work less than thirty (30) hours weekly, regardless of the size of the building, is seventy-eight (\$0.78) cents per hour.

18.2 The following provisions apply to the Building Service 32BJ Health Fund:

- a. Employees who are on workers compensation or who receive short-term disability benefits and who, prior to the illness or injury, were covered by the Health Fund shall continue to be covered by the Fund until they may be covered by Medicare or six (6) months from the date of disability, whichever is earlier, at no cost to the Employer. In the event that the Health Fund changes or eliminates the provision extending such coverage for disability at no cost to the Employer, the Employer shall be obligated to make contributions for such coverage pursuant to paragraph 18.1.
- b. If during the term of this Agreement, the Trustees of the Health Fund find the payment provided in paragraph 18.1 is insufficient to maintain benefits, and adequate reserves for such benefits, they shall require the parties to increase the amounts needed to maintain such benefits and reserves. In the event the Trustees are unable to reach agreement on the amount required to maintain benefits and reserves, the matter shall be referred to arbitration pursuant to the deadlock provisions of the Agreement and Declaration of Trust.

- c. If any future applicable legislation is enacted, there shall be no duplication of coverage, and the parties will negotiate such change as may be required by law.
- d. For newly hired employees, contributions shall commence on the thirty-first (31st) day of employment
- e. Employees regularly working thirty hours or more shall receive medical benefits consistent with health fund policies. Employees regularly working less than thirty (30) hours per week shall receive part-time plus benefit.

18.4 Group Prepaid Legal Fund:

- a. The Employer shall make contributions to a prepaid legal services Trust Fund known as the “Building Service 32BJ Legal Services Fund,” under such provisions, rules and regulations as may be determined by the Trustees, to cover all employees covered by the Agreement with such benefits as may be determined by the Trustees.
- b. The rate of contribution to the Legal Fund, payable when and how the Trustees determine, shall be \$199.60 per year, per employee. The Employer shall not be required to pay contributions to the Legal Services Fund on behalf of temporary employees.
- c. Employees shall have a waiting period of thirty (30) days before becoming eligible to be participants in the Legal Fund, and no contributions shall be made on behalf of the employees over the thirty (30) day period.

18.5 Training, Scholarship and Safety Fund:

- a. The Employer shall make contributions to a training and scholarship Trust Fund known as the “Building Service 32BJ Thomas Shortman Training, Scholarship and Safety Fund,” under such provisions, rules and regulations as may be

determined by the Trustees, to cover employees covered by the Agreement with such benefits as may be determined by the Trustees.

- b. The rate of contribution to the Thomas Shortman Fund, payable when and how the Trustees determine, shall be \$169.60 per year, per employee. The Employer shall not be required to pay contributions to the Training Fund on behalf of temporary employees.
- c. Employees shall have a waiting period of thirty (30) days before becoming eligible to be participants in the Training Fund, and no contributions shall be made on behalf of the employees over the thirty (30) day period.

Article 19
Pension

- 19.1 a. The Employer agrees to contribute to the SEIU Local 32BJ Connecticut District Pension Fund the sum of seventy cents (\$0.70) for all hours worked and/or paid, for all City employees. Effective January 1, 2022, the Employer agrees to contribute to the SEIU Local 32BJ Connecticut District Pension Fund the sum of eighty cents (\$0.80) for all hours worked and/or paid, for all City employees.
- b. The Employer agrees to contribute to the SEIU Local 32BJ Connecticut District Pension Fund the sum of thirty-five cents (\$0.35) for all hours worked and/or paid, for all Suburban employees. Effective January 1, 2022, the Employer agrees to contribute to the SEIU Local 32BJ Connecticut District Pension Fund the sum of forty-five cents (\$0.45) for all hours worked and/or paid, for all Suburban employees.
- c. Notwithstanding the foregoing, unless otherwise required by law, the Employer shall not make contributions to the Pension Fund on behalf of temporary employees.

19.2 The Employer shall make payments to the Pension Fund based upon the following:

- a. For newly hired employees: Contributions shall commence on the thirty-first (31st) day of employment.

Article 20
Discharge for Just Cause

20.1 The Employer may discharge a member of the bargaining unit for just cause.

Article 21
Seniority and Layoffs

21.1 Seniority shall govern all transfers, shift changes, promotions, vacation selections, longer work hours, layoffs, recalls and assignments to preferential jobs in accordance with the procedure set forth in this Agreement.

21.2 Seniority shall be defined as the right of precedence accruing to an employee based on length of continuous service in the employ of the Employer, in a job covered by this Agreement and shall be applied hereinafter.

21.3 An employee's continuous service shall be broken and his seniority ceased for any of the following reasons.

- a. Voluntary resignation
- b. Retirement
- c. Discharge for just cause
- d. Absence for five (5) consecutive working days without notifying the Employer, unless satisfactory reason is given for such absence
- e. Failure to notify the Employer, within three (3) working days, following notice of recall (a copy of which shall have been sent to the Union)
- f. Layoff for a period of more than twelve (12) consecutive months

- g. Absence for substantiated illness for a period of more than twelve (12) consecutive months
- 21.4 Before senior employees are laid off in any classification, probationary employees shall be laid off first.
 - 21.5 In Hartford and the Suburbs, an employee scheduled to be laid off shall have the opportunity to “bump” a less senior employee in the same or lower paying classification , provided however, that there will be no “bumping” into mechanical or non-cleaning operations where the Employer retains little or no control and direction of the workforce.
 - 21.6 Outside Hartford and the Suburbs, an employee scheduled to be laid off shall have the opportunity to “bump” a less senior employee in the same or lower paying classification , provided however, that there will be no “bumping” into mechanical or non-cleaning operations where the Employer retains little or no control and direction of the workforce.
 - 21.7 For purposes of seniority, for layoff only, Union Stewards shall be treated as the most senior person in their classification in their steward area.
 - 21.8 In the event that the Employer finds it necessary to lay off any of its employees because of insufficient work or any other business reason, the seniority rule in each classification shall prevail in such layoff (unless the Employer and the Union agree otherwise).
 - 21.9 The Employer shall notify the Union and the employee of any planned layoff at least four (4) weeks prior to the layoff, when possible.
 - 21.10 An employee who has been laid off shall have recall rights to a job of a similar nature for a period of twelve (12) months; thereafter, he shall lose his recall rights. Seniority shall not accumulate during periods of layoff beyond thirty (30) days.
 - 21.11 An employee on layoff may, if he/she chooses, notify the Union in writing of his/her willingness to be placed on a preferential hiring list should a job open at a Company

signatory to this Agreement that is not the company from which the employee was laid off. It is understood that should a laid off employee be hired at a different Company, that employee would be hired as a new employee. It is further understood that the Companies signatory to this Agreement, other than the Company from which the employee was laid off, has the option of hiring or not hiring any employee on the preferential hiring list. It is further understood, that an employee on the preferential hiring list and/or hired by a Company other than the Company from which the employee was laid off, shall continue to have recall rights to the company from which he/she has been laid off for the full twelve (12) months.

21.12 When legitimate business reasons require a reduction in work hours, employees whose hours would be reduced have the right to “bump” the least senior employee on the same shift.

21.13 The Employer shall, each January, provide the Union with a complete seniority list. The seniority list shall contain the name, address, social security number, date of hire, work location, job title, wage rate and scheduled hours for every employee in the bargaining unit.

Article 22

Full-Time Employees

22.1 All Hartford Suburban employees who are part-time will be offered an increase in hours through attrition. If an employee leaves, the remaining workers will, by seniority, be offered those additional hours in an effort to classify them as “full-time”. Should all workers refuse the additional hours, then the Employer has the right to replace the employee with the same amount of hours.

22.2 The parties agrees that in buildings where there are currently forty (40) hour jobs provided, any vacant position will be offered to augment non-forty (40) hour workers through attrition to create more full-time jobs. Should all workers refuse the additional hours, then the Employer may offer the available full-time position to employees from other locations covered by this Agreement who have requested full-time work.

- 22.3 Paragraphs 22.1 and 22.2 are contingent upon building security codes being adhered to, as well as energy compliance and customer requirements.
- 22.4 In Hartford and the Hartford suburbs, for all locations (or commonly owned contiguous groups of locations) over four hundred thousand (400,000) square feet, the minimum weekly shift shall be thirty (30) hours.

Article 23
Temporary Employees

- 23.1 Temporary employees, such as vacation replacements, employees assigned to replace regular employees out due to extended illness or out on approved personal leaves of absences, and those employees hired to work a temporary job of a specific duration shall have no “bumping” rights upon completion of their temporary assignments. In the event a temporary employee is hired into a permanent position, his/her seniority for all matters including rates of pay and benefit eligibility shall be based on their initial date of hire as a temporary employee.
- 23.2 The Employer agrees to notify the Union, in writing, at the time of hiring, of the status of each temporary employee. This shall include the employee’s name, the purpose for utilizing such temporary employee, and the anticipated length of time of the temporary employment.
- 23.3 The maximum length of employment for a temporary employee shall be one-hundred fifty (150) days, except for such employees who may be substituting for permanent employees on extended illness in excess of one-hundred fifty (150) days.
- 23.4 A temporary employee shall be entitled to all contractual benefits, except legal, and training benefits from a Building Service 32BJ Fund. Unless otherwise required by law, temporary employees shall not be entitled to pension benefits from the SEIU Local 32BJ Connecticut Pension Fund. The Employer shall make health insurance payments on the 91st day of a temporary employee’s employment and eligibility shall begin on the 91st day consistent with paragraph 18.1.

23.5 A temporary employee shall automatically become a permanent employee upon his/her one-hundred fifty-first (151st) day of employment, unless the temporary employee is substituting for a permanent employee on extended illness in excess of one -hundred fifty (150) days, and shall pay an initiation fee.

Article 24
Mutual Welfare

24.1 It is understood and agreed between the respective parties hereto that this Agreement with all its terms, conditions, provisions, and covenants shall be binding upon both parties.

24.2 It is agreed between the respective parties hereto that the Union and the Employer shall endeavor to mutually promote the welfare of the respective parties to the Agreement and shall work for the stabilization of the industry and the establishment of decent and safe working conditions.

24.3 The Employer shall provide and maintain a safe and healthy workplace for all employees, and shall comply with all Federal, State and local laws relating to health and safety. The Employer shall supply all necessary supplies and equipment, as well as protective and snow gear where necessary.

Article 25
Uniforms

25.1 Employees who are required to wear uniforms shall be furnished uniforms by the Employer. Heavy Cleaners and Window Washers will have their uniforms laundered by the Employer. Certified Safety Shoes shall also be furnished by the Employer whenever mandated by the client's safety requirements.

Article 26
Prohibition of Discrimination

26.1 There shall be no discrimination against any employee by reason of race, creed, color, age, disability, veteran status, national origin, sex, sexual orientation, union membership, or any characteristic protected by law.

26.2 Sexual Harassment in the Workplace

- A. The employer and the union agree that all employees are entitled to work in an environment free from sexual harassment. The Employer will not tolerate sexual harassment whether conducted by employees or supervisors.
- B. An employer shall be required to have a sexual harassment policy, printed in both English, Spanish and Polish, which shall be the policy that employees are required to follow and which the Employer shall use for purposes of governing sexual harassment in its workplace. To that end, on or before March 1, 2020, the employer shall provide each employee with a copy of its policy. Such policies shall be provided to the Union, upon its request.
- C. Employees will report instances of sexual harassment to the person designated in the Employer's policy and/or manager of the Employer. Reports of sexual harassment shall be investigated promptly by the Employer. The Employer will provide the accuser a response to its findings and any actions taken within a reasonable time period. Where appropriate, the response will be in writing.
- D. Examples of sexual harassment include, but are not limited to:
- unwelcome sexual advances
 - Inappropriate touching or contact
 - Offensive jokes or conversation of a sexual nature or disparaging comments concerning one's sexual orientation or gender identity
 - Showing or sharing lewd pictures or video

- when an employee's rejection of verbal or physical conduct of a sexual nature results in discipline or other adverse action
- Conduct of a sexual nature that interferes with an individual's job performance or creates an intimidating, hostile or offensive work environment.

E. In the event an employee has made a harassment claim regarding someone who is not an employee, the employer shall advise the third party of the allegation and, at the employee's request, endeavor to provide the employee with a temporary alternative work location away from the alleged harasser.

F. Upon receiving a report of sexual harassment by an employee, the Employer will take reasonable steps to ensure the employee accused does not have direct contact with the employee they are alleged to have harassed until such time as the employer has completed its investigation and made a determination as to the allegation. Appropriate action shall be taken thereafter. The employer has the right to transfer an accused employee between work sites or suspend an employee where appropriate until the investigation is complete. If necessary, the employer may temporarily transfer both (or all) parties to separate work sites until the investigation is complete.

G. If the employer determines that an employee has engaged in sexual harassment, the employee will be subject to disciplinary action, up to and including termination of employment.

H. There shall be no retaliation against employees who report claims of sexual harassment or who participate in an investigation concerning sexual harassment.

Article 27
Credit Union

27.1 The Employer agrees, for employees who so desire, to make deductions from employees' paychecks for deposit to a Credit Union. The Union will provide the necessary forms and information.

Article 28
Grievance Procedure

28.1 All disputes or differences involving the interpretation or application of this Agreement that arise between the Employer and the Union shall be resolved as provided in this Article, except where otherwise provided in this Agreement.

Step 1 All grievances, except a grievance involving basic wage violations, including contributions to employee benefit funds, shall be brought within forty-five (45) calendar days after the Union or the Employer, as the case may be, has knowledge or should have had knowledge of the dispute, unless the parties agree to an extension, or the Arbitrator finds one should be granted for good cause shown.

Step 2 Employer and Union representatives may hold a *Step 2* meeting on unresolved grievances within thirty (30) days of the grievance except by mutual consent. If the dispute is not settled, at any step of the Grievance Procedure, the grievance may be referred to arbitration by the either party before one of the two Contract Arbitrators, Peter Adomeit and Gary Kendellen, on a rotating basis. Under these circumstances, work shall continue in accordance with the contention of the Employer in a regular and orderly manner by the members of the Union without interference or interruption, pending a decision.

Additionally, it is agreed that both parties have, after stating their positions, a maximum of thirty (30) days after *Step 2* and the signing of the Union grievance to file for arbitration pursuant to the above. Failure of either party to comply with these time limits shall be deemed a waiver of the grievance and same shall not be arbitrable. Where a Union-represented employee files an internal appeal with the Union concerning the Union's decision not to pursue arbitration of a grievance, the Union's thirty (30) day time limit to notice arbitration of the grievance under this Article *Step 2* shall be tolled until the internal appeal is resolved. This does not alter any other grievance processing time limits provided for under Article 12, paragraph 1. The Union shall immediately notify the involved Employer of the filing of the internal appeal, and notify the Employer of the outcome of the internal appeal.

In the event that both the Union and the Employer desire to convene an expedited arbitration, both parties must mutually agree to such expedited procedure.

Costs of arbitration or mediation procedures, if any, shall be equally shared by the Employer and the Union. The decision of the Arbitrator(s) shall be final and binding on the Employer, the employees, and the Union.

Stewards, grievants and/or translators will not be penalized for time spent in handling grievances.

Article 29
Favored Nations Clause

- 29.1 The Union agrees that if during the term of this Agreement it enters into any contract on or after the signing of this Agreement with any Employer providing for lower wages, longer hours, or for any terms or conditions more favorable to any Employer than those described in this Agreement, for the purpose of bidding on any job covered by this Collective Bargaining Agreement, then this Employer shall immediately have the benefit of such

Agreement and they shall automatically become a part of this Agreement and upon notice to the Union shall immediately become in full force and effect, superseding any less favorable provision of this Agreement for the purpose of bidding that job.

Article 30
Contractor Transition

- 30.1 When a job location changes from one cleaning contractor to another (both of whom are signatory to a collective bargaining agreement with Local 32BJ), the respective companies are obligated to pay the remaining pro-rata vacation payments based upon the proportion of the calendar year each cleaned the facility, account or job. For example, if a contractor cleaned a facility up to July 31st, that contractor would be responsible to pay seven-twelfths (7/12th) of the remaining unpaid vacations and the new contractor would be obligated to pay five-twelfths (5/12th) of the remaining unpaid vacations for that year.

Any holiday which was switched to a later date in accordance with the Agreement shall be the responsibility for the contractor in the building as of the date switched to.

The leaving contractor shall pay its share of the accrued vacations to any affected employees on its last payday at the job location. Prior to relinquishing the job location to the new contractor, the leaving contractor shall provide the Union with a list of all the employees, their scheduled hours, their scheduled vacation, personal and sick days, if any, for the year, and an itemization of how much of this time off has been taken and/or paid for.

Failure to provide this list to the Union, within fourteen (14) days, after relinquishing the facility shall obligate the leaving contractor to pay affected employees the balance of the year's paid time off.

- 30.2 When taking over or acquiring a job location covered by this Agreement, the Employer is required to retain the incumbent employees and to maintain the same number of employees (and their respective hours) as were employed at the facility, account or job of the predecessor Employer, provided that the staffing level does not exceed the level in effect

ninety (90) days prior to the takeover, except where there were increases in the staffing levels during that period resulting from customer requirements. Any Employer who adds employees to any job in anticipation of being terminated from that job location shall be required to place the added employees on its payroll permanently. These employees shall not replace any regular employees already on the payroll of that Employer. The Employer may not reduce the staffing level on takeover of the facility, account, or job unless the Employer can demonstrate an appreciable decrease in the work to be performed.

- 30.3 Employees retained by the Employer shall be given credit for length of service with the predecessor Employer(s) for all purposes including, but not limited to, seniority, vacation entitlement, and completion of the trial period. The new contractor shall recognize the seniority of all employees.
- 30.4 Employees retained on takeover shall not have their rates of pay, hours worked or other terms and conditions reduced. When the Employer bids or takes over the servicing of any job location where employees enjoyed greater wages, holidays, vacation, or other type of benefit than provided for herein, the Employer shall continue to provide such greater wages and/or benefits. Employees enjoying greater wages shall receive the contractual increases provided for in Article 13 - Wages. The Union will endeavor to provide to the Employer that bids or takes over a job, information concerning greater wages and/or benefits that were provided by the previous contractor.
- 30.5 The Employer shall be required to immediately notify the Union, in writing, as soon as the Employer receives written cancellation of a job location. Within two (2) business days of such cancellation notice, the Employer shall provide the Union with a list of all employees at the job location, their wage rates, number of hours worked, the dates of hire, the number of sick days, the number of holidays, benefit contributions made for employees and vacation benefits.

- 30.6 Failure of the Employer to notify the Union as required in paragraph 30.5, coupled with the successor Employer's failure to recognize the Union and to maintain the terms and conditions of this Agreement, will require the Employer to pay liquidated damages to the affected employees equal to two (2) months wages.
- 30.7 When the Employer bids on work covered by this Agreement, the Union will provide, in a timely manner to all invited bidders, upon their written request, the information described in paragraph 30.5 above. Inaccuracies in the information provided by the incumbent Employer shall not excuse any obligations under this Agreement of the Employer acquiring the job location.
- 30.8 The Employer shall provide the Union, within five (5) business days of taking over the account/location, the name, rates of pay, hours and other benefits provided at the location.
- 30.9 When taking over a job location covered by this Agreement, the incoming Employer shall be responsible for all accrued but unused sick, personal, or birthday leave.

Article 31

Invalidation, Modification and Waiver Provisions

- 31.1 If any term, provision or condition of this Agreement is held to be unlawful, illegal or in violation of law in a final judgment or order, the parties will confer in an effort to agree, upon suitable substitutions therefore, and if they fail to agree, the same shall be considered a grievance and submitted to arbitration in accordance with the arbitration provisions thereof. The Arbitrator in such arbitration shall be instructed by the parties hereto that it is their intention that in such event the essence and spirit of the provisions so held illegal are desired to be retained to the extent permitted by law. Therefore, if any of the provisions of this Agreement are adjudicated to be illegal, unlawful or in violation of any existing law, no other portion, provision or article of this Agreement shall be invalidated nor shall such adjudication relieve either of the parties hereto from their rights and liabilities hereunder or limit the rights or liabilities of either of the parties hereto, except insofar as the same is made unlawful, illegal or in violation of the law.

- 31.2 The parties herein mentioned agree that they will abide by all the articles and terms of the Agreement from the date of execution hereof through the thirty-first (31st) day of December 2023. If either party desires any change of the Agreement at the expiration hereto, it shall, ninety (90) days prior to Agreement expiration, give to the other party written notice of such change, and in lieu of any such notification and agreement, this Agreement shall remain in effect for one (1) more year.
- 31.3 It is mutually agreed that during the lifetime of this Agreement, there shall be no demands for collective bargaining negotiations as to any matter or issue not covered by the provisions of the Agreement or for the renegotiating of any of the provisions of the Agreement.

Article 32
Provisions Applicable to All Funds

- 32.1 If the Employer fails to make required reports or payments to the Funds, the Trustees may in their sole and absolute discretion take any action necessary, including but not limited to immediate arbitration and suits at law, to enforce such reports and payments, together with interest and liquidated damages as provided in the Fund's Trust Agreements and any and all expenses of collection, including but not limited to counsel fees, arbitration costs and fees, court costs, fees and interest
- 32.2 Any employer regularly or consistently delinquent in payments to the Funds may be required, at the option of the Trustees of the Funds, to provide the appropriate Fund with security guaranteeing prompt payment of such payments.
- 32.3 The Trustees of the Funds shall make such amendments to the Trust Agreements, and shall adopt such regulations, as may be required to conform to applicable law.
- 32.4 The Employer hereby adopts the Funds' Trust Agreements to be bound thereby, including any amendments thereto as if same were incorporated at length as part of this Agreement. A copy of each said Trust Agreement has been exhibited and delivered to the Employer herein mentioned.

- 32.5 The Employer agrees that should there be any claim by the Union or any of the Trust Funds of any discrepancies or disputes concerning payment by the Employer to the respective Fund that they or their representative shall have the right, on reasonable notice, to examine the Employer's payroll books, hours or work records, or other records pertaining to the number of employees and/or hours worked or paid.
- 32.6 The parties agree that, in the event that the President of the Union and the President of the Realty Advisory Board on Labor Relations, Inc. determine in their discretion and upon their mutual consent to change the portion of contributions allocated to the Thomas Shortman Training, Scholarship and Safety Fund and the Building Service 32BJ Legal Services Fund, the Employer shall adopt the same reallocation effective thirty (30) days following notification by the Union of such reallocation; provided that the total amounts contributed to such Funds collectively pursuant to such reallocation shall not exceed the amounts that would otherwise be contributed to such Funds collectively pursuant to this Agreement in the absence of such reallocation.

Article 33
Standard Wage Law Accounts

- 33.1 Employees employed at buildings covered by the Connecticut Standard Wage Law shall receive not less than the wage rates and benefits required by the Standard Wage Law.

Employers will bid for that work in accordance with those requirements. Upon request, the union will provide the employer with its obligations under the law. See: <http://www.ctdol.state.ct.us/wgwkstnd/standardwage.htm>.

Article 34
Immigration

- 34.1 Recognizing that questions involving an employee's immigration/work status or personal information may arise during the course of his/her employment, and that errors in an employee's documentation may be due to mistake or circumstances beyond an employee's control, the Employer agrees to the following:

- a. In the event an issue or inquiry arises involving the immigration status or employment eligibility of a non-probationary employee, the Employer shall promptly notify the employee, in writing.
- b. If permissible, under applicable law and/or regulations, the affected employee shall be afforded reasonable opportunity to remedy the identified problem before adverse action is taken. When necessary, the employee will, consistent with the operational needs of the Employer, be permitted reasonable unpaid time off to attend relevant proceedings or visit pertinent agencies, for the purpose of correcting the identified problem, provided the Employer is given adequate notice of planned absences and verification of appointments, hearings or other proceedings for which time off is requested. The Employer shall be granted up to one-hundred twenty (120) days leave for this purpose. Upon return from leave and remediation of the identified problem, the employee shall return to his or her former position, without loss of seniority. However, seniority shall not accrue during such leave. If the employee does not remedy the problem within one-hundred twenty (120) days, the employee may be discharged and the Employer shall have no further obligation to hold his or her position.
- c. Any lawful changes in the employee's documentation, name or social security number shall not be considered new employment or a break in service, and shall not be cause for adverse action.
- d. Unless otherwise required by law or regulation, a "no match" letter from the Social Security Administration shall not itself constitute a basis for taking adverse employment action against an employee or for requiring an employee to reverify work authorization. The Employer shall promptly forward a copy of any no-match letter that it receives to the Union.

- e. The parties agree that the Employer may not invoke Security Background Checks in connection with a Social Security “no match”.
- f. The Employer agrees not to penalize any employee seeking to gain valid immigration and/or work authorization status, providing that this shall not require the Employer to violate any State or Federal law

Article 35
Successor, Assigns and Subcontracting

- 35.1 The Employer shall not subcontract, transfer, lease or assign, in whole or in part, to any other person, firm, corporation, partnership, or non-unit work or workers, bargaining unit work presently performed or hereafter assigned to employees in the bargaining unit, except to the extent required by government regulations regarding minority or female owned enterprises, in which event the Employer shall ensure that such enterprises employ bargaining unit employees under the wages and benefits provided under this Agreement.
- 35.2 In the event the Employer sells or transfers all or any part of its business or accounts which are subject to this Agreement, the Employer shall require the acquiring employer to assume this Agreement.
- 35.3 To the extent permitted by law, this Agreement shall be binding on any other entities that the Employer, through its officers, directors, partners, owners, or stockholders, either directly or indirectly (including but not limited through family members), manages or controls, provided such entity or entities perform(s) work subject to this Agreement.

Article 36
Involuntary Transfers and Security Background Checks

- 36.1 a. If an employee is removed from a location upon the written demand of a customer, the Employer may remove the employee from further employment at that location, provided there is a good faith reason to justify such removal, apart from the demand itself. The Employer shall provide to the Union a copy of any such written demand. Unless the Employer has cause to discharge the employee, the

Employer will place the employee in a similar job at another facility within the same county covered by this Agreement unless the Union and Employer shall agree to place the employee in a similar job in a different county covered by this Agreement, without loss of seniority or reduction in pay or benefits.

- b. In the event an employee is transferred to another building and is not filling a vacant position, the Employer shall seek volunteers, on the basis of seniority, within the job title. If there are no volunteers, the junior employees shall be selected for transfer and receive the same protections afforded to the transferred employees.

36.2 a. All employees shall be subject to security background checks at any time based on a written customer requirement. An employee shall cooperate with an Employer, as necessary, for obtaining security background checks. Any employee who refuses to cooperate shall be subject to termination. Employees who fail such security background check shall be subject to termination.

- b. For the purpose of this provision, just cause to terminate an employee, who has failed a security background check, exists only if it is established that one or more of the findings of the background security check is directly related to his/her job functions or responsibilities, or that the continuation of employment would involve an unreasonable risk to property or to the safety or welfare of specific individuals or the general public or constitute a violation of any applicable governmental rule or regulation. If the customer determines that the employee has failed a security background check, but the Employer lacks cause for termination under this provision, the terms of paragraph 36.1 above shall apply.

- c. All security background checks shall be confidential, and may be disclosed only to the Union; as necessary for the administering of this Agreement; and/or as required by law. The Employer shall pay all costs of any security background checks. The Employer cannot deduct from paychecks the cost of pre-employment screenings.

Article 37
Union Rights

- 37.1 **Bulletin Board(s):** Where permission is granted by the building owner/manager, the Employer shall furnish a bulletin board at a designated location in each of the Employer's locations and shall permit representatives of the Union, including Stewards, to post notices pertaining to Union affairs on the bulletin board.
- 37.2 Supervisors who are non-bargaining unit employees will not perform bargaining unit duties. However, whenever there is an emergency or when there is absenteeism that cannot be covered, then in those instances this rule shall be waived.
- 37.3 The Employer will provide a reasonable amount of time not to exceed thirty (30) minutes per quarter for the shop steward assed to the building to meet with newly hired employees for the purpose of union orientation.

Article 38
Term of Agreement

- 38.1 The terms of this Master Agreement shall commence January 1, 2020 and remain in effect through December 31, 2023.

For SEIU Local 32BJ:

Signature: _____
 Juan Hernandez

Date: _____

For the following contractors comprising the Connecticut Cleaning Contractors Association:

C&W Services	Premier Cleaning
ABM	Done Right Services
SMG Corporate Services	SBM
Performance Environmental Services	Master Building Cleaning
All Time	

Signature: _____
James B. Canavan

Date: _____

Memorandum of Understanding

In conjunction with the negotiations for the Cleaning Contractors Master Agreement for the Greater Hartford area effective January 1, 2016, the parties have made the following agreements, which they agree are binding on all signatories to the Master Agreement:

1. The parties agree that Union Stewards shall be granted one (1) full shift of paid time off each calendar year for the purpose of Steward Training. The Union agrees to notify the Employer two (2) weeks in advance of the Steward Training with the date of the training and a list of the Stewards to be released. For the purpose of paid release time, the Union agrees there shall be no more than one (1) Steward granted paid leave time for every thirty-five (35) employees or major fraction thereof.
2. The parties agree that employees at Aetna Middletown, HIG Simsbury, Wesleyan University Middletown, Fairfield University and UBS Warburg shall continue to be treated as “City Employees” for all purposes under the Agreement.
3. The Union and the Employers shall create a committee to establish a heavy duty classification.

For the Employer:
*The Connecticut Cleaning Contractors
Association*

For the Union:
*Service Employees International Union,
Local 32BJ*

25 West 18th Street
New York, New York 10011
Tel. No. (212) 388-3800

By: _____
James B. Canavan

By: _____
Juan Hernandez

Date: _____

Date: _____

The Connecticut Cleaning Contractors Association

And

Local 32BJ, SEIU

Policy on Substance Abuse

Policy Overview

The Employer is responsible for maintaining safe, healthy and efficient working conditions for its employees and for protecting the safety and security of its equipment and operations.

Being under the influence of any drug or alcohol on the job may pose serious safety and health risks not only to the user but to all those who work with the user. The possession, use or sale of an illegal drug or alcohol in the workplace also poses unacceptable risks for safe, healthful and efficient operations.

With these basic objectives in mind, the Employer has established the following Policy with regard to the use, possession or sale of alcohol or drugs.

Scope

This Policy applies to all regular full-time, part-time and temporary employees who are employed by the Employer under its Agreement with Local 32BJ, SEIU which covers Hartford County, Connecticut.

Policy Statement

I. Pre-Placement Screening

The Employer may maintain pre-placement screening practices designed to prevent the hiring of individuals who use illegal drugs or individuals whose use of legal drugs or alcohol indicates a potential for impaired or unsafe job performance.

II. On-the-Job Use, Possession or Sale of Drugs or Alcohol

A. Alcohol

Being under the influence of alcohol by an employee, while performing business for the Employer or while in a facility where the Employer does business, is prohibited since such behavior may affect the safety of coworkers or members of the public, the employee's job performance, or the safe or efficient operation of the Employer's facility. "Under the influence" means, for the purposes of this Policy, that the employee is affected by a drug or alcohol or the combination of a drug and alcohol. The symptoms of influence may be those consistent with impairment of physical or mental ability such as slurred speech or difficulty in maintaining balance, abnormal or unusual behavior or breathe odor of the employee. For alcohol, a breathalyzer test would be conducted in accordance with the Department of Health and Human Services threshold limits.

B. Legal Drugs

"Legal Drugs" include prescribed drugs and over-the-counter drugs which have been legally obtained and are being used for the purpose or which they were prescribed or manufactured.

An employee's use of a legal drug may pose a significant risk to the safety of the employee or others. Employees, who feel or have been informed that the use of such a drug may present a safety risk, are to report such drug use to their Supervisor. Documentation indicating the related consequences of such drug use may be required.

C. Illegal Drugs

“Illegal Drugs” means any drug (a) which is not legally obtained, or (b) which is illegally obtained. The term includes prescribed drugs illegally obtained and prescribed drugs not being utilized for prescribed purposes. It also includes marijuana.

The use, sale, purchase, transfer or possession of an illegal drug by an employee while in an Employer facility or while performing business for the Employer is prohibited. The presence of any illegal drug in an employee, sufficient to test positive under the United States Department of Health and Human Services Guidelines, while performing business for the Employer, on Employer property or while in an Employer facility is prohibited.

D. Basis for Testing

Testing for evidence of substance abuse shall only be performed on the basis of probable cause or suspicion that an employee is under the influence of a controlled substance. A determination of influence must be established by a scientifically valid test. All determinations that an employee may be subject to a drug screen on the basis of reasonable suspicion shall first be referred to the Employer’s Area Operations Manager or a representative of the Employer’s Human Resources Department before such drug screening is conducted.

Probable suspicion must be based on specific personal first hand observations that Employer representatives can describe regarding the appearance, behavior, speech or breathe odor of the employee. Such observations shall be corroborated by a second management representative. Supervisors who shall have responsibility for recommending that an employee be subject to a drug screen test because of probable cause shall have received training in substance abuse detection. Probable cause or suspicion may not be based solely on third party observations or reports.

III. Disciplinary Action

Violations of this Policy can result in a disciplinary action. Alternatively, an employee shall be offered an opportunity for rehabilitation for a first offense.

IV. Drugs and Alcohol Screening

The Employer may require a urinalysis or breathalyzer test (EBT) in the following circumstances:

- a. Every prospective employee who has been offered a position with the Employer is subject to a screening prior to beginning employment. Those who test positive will, as a general rule, be rejected.
- b. Those individuals reasonably suspected of using or being under the influence of a drug or alcohol on the basis of verifiable behavioral characteristics.
- c. Employees involved in a workplace accident may warrant such screening. Screening may be required for all OSHA reportable accidents that require more than first-aid treatment (i.e., sutures, x-rays, hospital treatment, etc.). Drug screening may be required on all incidents which involve property damage and work performance that involve damage to property or equipment.

An employee's consent to submit to such a test is a material condition of employment and the employee's refusal to consent may result in disciplinary action, up to and including termination for a first refusal or any subsequent refusal.

V. Testing

All employee substance abuse testing will be conducted by a laboratory certified by the National Institute on Drug Abuse or other entity on behalf of the United States Department of Health and Human Services (HHS”) in accordance with the guidelines set forth in the Federal regulations promulgated by HHS. Specimen collection, drug testing and reporting procedures will be in accordance with the guidelines set forth in the HHS regulations, including the following:

- a. The laboratory shall meet the security and chain of custody guidelines set forth in the HHS regulations.
- b. The laboratory shall perform an initial screening test as set forth in the HHS regulations. A specimen shall be identified as positive on the initial screening test if it exceeds the cutoff levels for that test set forth in the HHS regulations.
- c. A specimen identified as positive on the initial screening test shall be confirmed using gas chromatography/mass spectrometry (GS/MS) techniques at the cutoff values listed in the HHS regulations.
- d. The laboratory shall report as negative all specimens which are negative on the initial screening test or negative on the confirmatory test. Only specimens confirmed positive shall be reported positive for a specific drug.
- e. The laboratory shall retain and place in properly secured long-term frozen storage, for a minimum of one (1) year, all specimens confirmed positive or for additional periods of time as set forth in the HHS regulations.

If an employee's specimen is reported positive for a specified drug, the employee shall have the right to demand an independent test on the same specimen at his or her own expense. The sample shall be transported directly from laboratory to laboratory with chain of custody precautions. If the result of the independent test is negative, the Employer shall pay for said test.

If an employee is tested for probable cause or abnormal behavior, he/she will be suspended from duty pending the results of their tests. If the results are negative, the employee will be reinstated with back pay.

Any employee tested for incidence which involves substantial injury or property damage may return to work pending the results of their test. Employees cannot operate equipment until their test results are received.

Drug Testing Consent Agreement

By my signature below, I hereby acknowledge that I have read and understand the Drug Use Policy of The Connecticut Cleaning Contractors Association and Local 32BJ, SEIU, which outlines the Employer’s policy regarding the use and possession of drugs. I understand that the Employer may require that where there is reasonable cause to suspect drug use. I agree to allow the Employer’s medical facility to collect a urine and/or breathalyzer test (EBT) from me to determine the presence of drugs. Further, I give my consent to the release of such test results to authorized Management of my Employer for appropriate review, specifically and exclusively to the Chief Operations Manager in the Hartford area. I understand the management representative of my Employer will recognize their obligation to keep these test results confidential at all times.

I further understand that if the result of the drug testing is positive, I may be subject to disciplinary action, up to and including my termination. I understand that I will be offered rehabilitation for a first offense.

I further understand that if I refuse to consent to this drug testing, it may result in disciplinary action, including my termination.

I have read and understand the above.

Dated

Employee Signature

Witness

Employee (Print)

I hereby acknowledge that I have read and understand the Drug Use Policy of The Connecticut Cleaning Contractors Association which outlines the Company's policy regarding the use and possession of drugs.

Dated

Employee Signature

Witness

Employee (Print)

